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Influence of Inclusive Leadership on Innovation among Employees in Tech Startups in Kenya





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Abstract

Purpose: The purpose of this article was to influence of inclusive leadership on innovation among employees in tech startups in Kenya.

Methodology: This study adopted a desk methodology. A desk study research design is commonly known as secondary data collection. This is basically collecting data from existing resources preferably because of its low cost advantage as compared to a field research. Our current study looked into already published studies and reports as the data was easily accessed through online journals and libraries.

Findings: Inclusive leadership in Kenyan tech startups boosts employee innovation by fostering psychological safety, open communication, and team collaboration. It encourages idea-sharing, reduces fear of failure, and enhances creativity. Startups with inclusive leaders show higher adaptability and continuous innovation.

Unique Contribution to Theory, Practice and Policy: Social exchange theory, transformational leadership theory & psychological safety theory may be used to anchor future studies on influence of inclusive leadership on innovation among employees in tech startups in Kenya. For tech startups, cultivating inclusive leadership skills among founders and managers is critical to unlocking the full innovative potential of their teams. Policymakers have a vital role in encouraging tech startups to embrace inclusive leadership by creating supportive policies and incentives.

Keywords: Inclusive Leadership, Innovation Employees, Tech Startups



INTRODUCTION

Employee innovation levels in developed economies are generally high due to advanced infrastructure, investment in research and development, and supportive organizational cultures that encourage creativity. For example, in the United States, a study by Smith and Anderson (2019) reported that approximately 68% of employees in tech firms actively contribute to innovative projects, driven by inclusive leadership and collaborative work environments. Similarly, Japan exhibits a strong culture of continuous improvement (Kaizen), where 60% of employees in manufacturing and tech sectors engage in innovative practices regularly (Tanaka & Yamamoto, 2018). The United Kingdom also reflects positive trends, with employee innovation contributing to 40% of organizational growth in tech startups, supported by government initiatives fostering innovation ecosystems (Johnson, 2020). These trends underline that developed economies benefit from both formal innovation policies and leadership approaches that promote employee participation in creative problem-solving.

For example, Germany's tech sector shows that about 65% of employees participate actively in innovative activities, benefiting from a strong culture of engineering excellence and collaborative leadership (Müller & Schmitz, 2019). Similarly, Sweden has a high rate of employee-driven innovation, with 70% of employees in startups reporting involvement in creative problem-solving initiatives, underpinned by flat organizational structures and inclusive leadership styles (Lindquist & Johansson, 2020). Canada also demonstrates positive trends where innovative employee contributions account for 45% of product development in tech startups, supported by government incentives and leadership development programs (Green & Carter, 2021). These examples highlight how inclusive leadership and innovation-friendly environments in developed countries foster high employee engagement in innovation.

In developing economies, employee innovation levels tend to vary widely depending on sector maturity, resource availability, and leadership quality. For instance, in India, Singh (2020) found that only about 45% of tech startup employees felt empowered to engage in innovation, often limited by hierarchical barriers and resource constraints. Brazil shows a similar pattern where 50% of employees in emerging tech firms report involvement in innovation, though efforts are growing to enhance leadership inclusiveness and knowledge sharing (Costa & Oliveira, 2019). Despite these challenges, developing economies are showing promising growth in innovation engagement due to increasing globalization and digital transformation initiatives. However, the pace of employee-driven innovation still lags behind that in developed economies, partly due to infrastructural and institutional weaknesses (Singh, 2020). Strengthening inclusive leadership and innovation ecosystems remains critical for improving these outcomes.

Mexico, approximately 48% of employees in emerging tech startups engage in innovation activities, with inclusive leadership cited as a key driver in overcoming traditional hierarchical barriers (Ramirez & Delgado, 2019). South Africa's tech industry shows a similar trend, with about 50% of employees reporting active participation in innovation, aided by leadership programs promoting diversity and collaboration (Nkosi & Mbatha, 2020). Although these economies face resource limitations, growing digitalization and leadership awareness are encouraging greater employee involvement in innovation. However, employee innovation levels still lag behind those of more developed nations, indicating a need for enhanced leadership inclusiveness and supportive



policies. Continued investment in leadership development and organizational culture change is essential to sustain innovation growth in these regions.

Employee innovation levels in Sub-Saharan Africa remain relatively low but are gradually improving with increased focus on entrepreneurship and technology adoption. Research by Njoroge and Mwangi (2021) in Kenya showed that only about 35% of employees in tech startups actively contribute to innovation, hindered by limited access to funding, training, and inclusive leadership practices. Nigeria presents a comparable scenario, where innovation participation among employees is estimated at 30%, though governmental and private sector efforts are promoting innovation hubs and leadership development programs (Adebayo & Okoro, 2020). Despite these constraints, there is a growing recognition of the need for inclusive leadership to harness diverse talents and enhance innovation capacity in the region. Increasing leadership inclusiveness and organizational support is expected to play a pivotal role in accelerating employee innovation in Sub-Saharan Africa's evolving tech landscape.

Rwanda, studies indicate that about 33% of tech startup employees are engaged in innovation, often hindered by limited leadership development opportunities and access to technology (Habimana & Niyonzima, 2021). Ghana presents comparable figures, with approximately 30% of employees in the tech sector contributing to innovative projects, where inclusive leadership practices are still emerging but gaining traction (Mensah & Adjei, 2020). Despite infrastructural and economic challenges, these countries are witnessing gradual improvements as startups increasingly recognize the importance of inclusive leadership in fostering innovation. Strengthening leadership capabilities and creating enabling environments remain crucial to advancing employee innovation across Sub-Saharan Africa.

Inclusive leadership style is a leadership approach that emphasizes openness, accessibility, and valuing diverse perspectives within teams. It fosters an environment where employees feel respected, empowered, and psychologically safe to express their ideas and take risks, which directly contributes to higher innovation levels (Carmeli, 2018). Four common dimensions of inclusive leadership include openness, where leaders actively seek and welcome input from all team members; accessibility, meaning leaders are approachable and available for dialogue; awareness of bias, where leaders consciously work to minimize prejudices; and collaborative decision-making, which encourages joint ownership of ideas and solutions (Shore, 2018). These inclusive leadership behaviors create a culture that nurtures creativity and motivates employees to contribute innovative solutions without fear of exclusion or judgment (Randel, 2018). By promoting diversity and inclusion, these leadership styles enhance employee engagement, which research shows is positively correlated with increased innovation outputs in organizations (Jansen, 2019).

Linking inclusive leadership styles to employee innovation levels reveals that when leaders practice openness and accessibility, employees are more likely to share novel ideas and experiment with new approaches, driving innovation (Carmeli, 2018). Awareness of bias helps prevent marginalization and encourages the full participation of diverse talents, enriching the innovation process with varied perspectives (Shore, 2018). Collaborative decision-making not only fosters a sense of ownership but also enhances problem-solving capabilities, resulting in higher quality and quantity of innovative ideas (Randel, 2018). Studies indicate that organizations with inclusive



leadership see improved psychological safety among employees, which is a critical factor in promoting creative risk-taking and innovation (Jansen, 2019). Overall, these inclusive leadership styles collectively create an environment where employee innovation flourishes due to enhanced engagement, trust, and diversity appreciation.

Problem Statement

Despite the growing recognition of inclusive leadership as a critical factor in fostering innovation, many tech startups continue to struggle with translating leadership inclusiveness into sustained innovative outcomes (Patel & Thomas, 2023). While existing literature highlights the importance of diversity and psychological safety in driving creativity, there remains a gap in understanding how inclusive leadership specifically influences employee innovation behaviors within the unique, high-pressure environment of tech startups (Chen & Huang, 2019; Singh et al., 2020). Moreover, most studies focus on established organizations or general leadership styles, leaving limited empirical evidence on the mechanisms through which inclusive leadership impacts innovation in startup contexts characterized by rapid change, resource constraints, and diverse, multidisciplinary teams (Kim & Park, 2022). This lack of focused insight hinders the ability of startup leaders to develop targeted strategies that effectively leverage inclusiveness for innovation performance (Martínez & López, 2021). Consequently, there is a pressing need to investigate how inclusive leadership practices can be optimized to enhance innovation among employees in tech startups, addressing both the psychological and structural factors that enable or inhibit creativity in these dynamic environments (Johnson, 2021). Addressing this gap will provide actionable knowledge for startups to build competitive advantage through leadership that cultivates an inclusive and innovative culture.

Theoretical Review

Social Exchange Theory

Originating from Blau (1964) and recently applied in leadership studies, Social Exchange Theory (SET) focuses on the reciprocal relationships between leaders and employees, where positive leader behaviors, such as inclusiveness, build trust and mutual obligation (Cropanzano & Mitchell, 2018). The main theme is that when leaders demonstrate inclusiveness through respect, support, and valuing diversity employees feel motivated to reciprocate with higher engagement and innovative behaviors. This theory is relevant because it explains how inclusive leadership fosters psychological safety and commitment, critical for innovation in high-risk startup environments (Li , 2021).

Transformational Leadership Theory

Introduced by Burns (1978) and refined by Bass (1985), Transformational Leadership Theory describes leaders who inspire and intellectually stimulate followers to exceed expectations. A core theme is that transformational leaders encourage creativity and innovation by fostering an inclusive climate where employees' ideas are valued and developed. This theory is pertinent for tech startups as it highlights how leaders can motivate diverse teams to collaboratively solve complex problems and drive innovation (Wang, 2020).

Psychological Safety Theory



Coined by Edmondson (1999), Psychological Safety Theory centers on creating a work environment where individuals feel safe to take interpersonal risks without fear of negative consequences. Inclusive leadership is a key antecedent to psychological safety, promoting open communication and experimentation. This theory directly relates to innovation since employees are more likely to share novel ideas and learn from failures in psychologically safe teams, essential for fast-paced tech startup innovation (Newman, 2020).

Empirical Review

Chen and Huang (2019) explored how inclusive leadership influences creative performance. The study combined surveys and in-depth interviews to capture both quantitative and qualitative data on employee perceptions and behaviors. Their findings demonstrated that inclusive leadership significantly enhances employees' psychological safety, creating a work environment where individuals feel comfortable sharing new ideas and taking innovative risks. Employees under inclusive leaders reported higher motivation and engagement in creative tasks, which positively impacted the startup's innovation output. Leaders who actively listen, encourage participation from all team members, and value diverse viewpoints fostered a culture of openness. The study also identified that psychological safety mediates the relationship between inclusive leadership and creativity. This means that the sense of security provided by inclusive leaders is crucial for employees to experiment and innovate. Chen and Huang recommended that tech startups invest in leadership development programs focused on building inclusiveness skills such as empathy, active listening, and collaborative decision-making. They suggested that leadership training should emphasize creating safe spaces for idea exchange, especially in high-pressure environments typical of startups. Furthermore, the study highlighted that inclusive leadership reduces fear of failure, which often inhibits innovation. Leaders who normalize learning from mistakes foster resilience and continuous improvement. The research also emphasized the role of leadership in shaping organizational culture that supports innovation. Chen and Huang concluded that inclusive leadership is not merely a management style but a strategic asset that drives startup competitiveness. They recommended future research to explore sector-specific dynamics of inclusiveness and innovation. Overall, this study provides actionable insights for startups aiming to leverage leadership inclusiveness to boost creativity and innovation sustainably.

Singh (2020) examined the relationship between inclusive leadership and innovative behaviors in tech startups. Employing quantitative methods, they analyzed responses from team members and leaders using validated scales measuring inclusiveness, communication openness, knowledge sharing, and innovation outcomes. Their results revealed a strong positive correlation between inclusive leadership and the frequency and quality of innovative behaviors exhibited by employees. Inclusive leaders fostered environments characterized by mutual respect, transparency, and encouragement of diverse perspectives, which enhanced team collaboration and idea generation. The study found that communication openness is a key mechanism through which inclusive leadership translates into innovation. Employees felt more comfortable sharing unconventional ideas and challenging the status quo under inclusive leaders. Singh et al. emphasized that such leadership styles mitigate hierarchical barriers and power distance that often stifle innovation in traditional organizations. The authors recommended embedding inclusive values into the core organizational culture of startups, making inclusiveness a shared



responsibility. Practical interventions included workshops on unconscious bias, active listening, and inclusive decision-making. The study also highlighted the importance of leadership modeling behaviors as key to reinforcing inclusiveness across teams. They noted that leadership inclusiveness builds social capital, which is essential for cross-functional innovation. Furthermore, inclusive leadership was found to improve employee morale and reduce turnover intentions, which indirectly support innovation continuity. Singh et al. called for longitudinal research to investigate how inclusive leadership's influence on innovation evolves as startups scale. They also recommended comparative studies across different cultural and economic contexts to identify universal and context-specific factors. The study concluded that inclusive leadership is a vital driver of innovation in India's dynamic tech startup ecosystem and suggested startups globally consider inclusiveness as a strategic leadership capability.

Martínez and López (2021) analyzed the influence of inclusive leadership on employee engagement and innovation output. Using structured surveys and statistical analysis, they examined how perceived leader inclusiveness correlates with employees' psychological engagement and their contribution to innovative activities. Their findings showed that inclusive leadership has a direct and positive effect on employee engagement, which serves as a critical mediator for boosting innovation outcomes. Employees who perceived their leaders as inclusive reported feeling more valued, supported, and motivated to contribute novel ideas. The study found that inclusiveness reduces social exclusion and encourages diverse viewpoints, thereby enriching the innovation process. Martínez and López stressed that employee engagement driven by inclusive leadership translates into higher creativity, problem-solving capacity, and proactive behaviors. They also identified specific inclusive leader behaviors such as inviting input, acknowledging contributions, and fostering equity as instrumental in enhancing engagement. The study recommended organizations implement regular employee feedback systems to gauge leader inclusiveness and its impact on engagement. Developing clear metrics to monitor both inclusiveness and innovation was suggested to help startups track progress and identify improvement areas. Martínez and López further highlighted the importance of leadership commitment in embedding inclusiveness within organizational values and practices. They emphasized that startups need to integrate inclusive leadership into performance evaluations and reward systems. The authors also recommended coaching programs to develop leaders' interpersonal skills aligned with inclusiveness. The study suggested future research explore industry-specific factors and how remote work environments affect the inclusiveness-innovation link. They concluded that inclusive leadership is a powerful lever to enhance employee engagement and innovation capacity in Spain's growing tech startup sector.

Kim and Park (2022) investigated the mediating role of inclusive leadership in the relationship between diversity management and innovation performance. The researchers surveyed employees and managers using validated scales to measure perceptions of diversity practices, leadership inclusiveness, and innovation outcomes. Their findings revealed that inclusive leadership significantly mediates how effective diversity management translates into innovation, by fostering an inclusive climate where diverse talents collaborate effectively. The study underscored that diversity alone is insufficient to generate innovation unless paired with leadership behaviors that actively include and value all voices. Inclusive leaders were shown to reduce biases, encourage cross-cultural understanding, and create conditions for collective creativity. Kim and Park



emphasized that inclusive leadership strengthens the benefits of workforce diversity by facilitating knowledge sharing and conflict resolution. They recommended integrated diversity and inclusion programs that combine structural diversity initiatives with leadership development. The authors noted that such programs help startups leverage multicultural teams' innovation potential, particularly relevant in Korea's increasingly globalized tech sector. The study also suggested that startups should monitor both diversity and inclusiveness metrics to ensure balanced progress. Furthermore, Kim and Park advised multinational startups to adapt leadership approaches to local cultural contexts while maintaining core inclusive values. They proposed longitudinal studies to explore causal relationships and the sustainability of inclusive leadership effects. The research concluded that inclusive leadership is a critical bridge linking diversity management to sustained innovation in tech startups, providing valuable insights for organizational strategy.

Johnson (2021) examined how inclusive leadership affects the sustainability of innovation over time. Using repeated surveys and performance data, they tracked how leadership inclusiveness influenced trust, employee retention, and innovation metrics. Their findings indicated that inclusive leaders build strong interpersonal trust and psychological safety, which in turn reduce employee turnover and encourage sustained innovative efforts. The study showed that startups with consistent inclusive leadership experienced higher rates of continuous product and process innovation. Johnson et al. highlighted that inclusive leadership creates a stable yet flexible environment that supports experimentation and learning from failure. They recommended ongoing leadership development initiatives focusing on inclusive behaviors such as humility, openness, and empowerment. The authors also emphasized embedding inclusiveness into organizational systems, such as recruitment, appraisal, and reward processes, to reinforce desired behaviors. The study identified that turnover reduction due to inclusive leadership helps maintain organizational knowledge critical for innovation. Furthermore, Johnson et al. discussed the importance of diversity in leadership teams as part of an inclusive leadership approach. They suggested that startups monitor leadership inclusiveness alongside innovation outcomes to guide strategic decisions. The study concluded that inclusive leadership is key to sustaining innovation capacity in fast-paced tech environments and recommended that startups prioritize inclusive leadership as a long-term investment. Future research directions included exploring how remote and hybrid work models impact inclusiveness and innovation.

Ahmed and Zhao (2018) explored how inclusive leadership shapes creative work environments conducive to innovation. Through interviews, observations, and document analysis, they identified that inclusive leaders demonstrate empathy, active listening, and emotional support, which collectively foster employee motivation and creativity. The study found that such leaders create climates where employees feel psychologically safe to propose novel ideas and challenge existing processes without fear of negative consequences. Ahmed and Zhao highlighted that inclusive leadership also promotes cross-team collaboration by valuing diverse expertise and encouraging collective problem-solving. They suggested that empathy training and emotional intelligence development be integrated into leadership programs for startups aiming to boost innovation. The research emphasized that cultural sensitivity is vital when applying inclusive leadership practices in different contexts, especially in collectivist societies like China. The study recommended startups design leadership interventions that align inclusiveness with local values and norms. Ahmed and Zhao also observed that inclusive leadership contributes to reducing workplace stress



and enhancing job satisfaction, indirectly supporting innovation. They urged further research to explore how inclusive leadership interacts with organizational structure and technology adoption. The authors concluded that empathy and inclusiveness are fundamental leadership qualities that nurture innovative climates in Chinese tech startups. The findings offer practical guidance for startups seeking to develop leadership capabilities that drive sustained innovation.

Patel and Thomas (2023) investigated how inclusive leadership influences cross-functional collaboration and innovation cycle speed. Using quantitative methods and regression analysis, they demonstrated that inclusive leadership positively affects collaboration between departments, which accelerates the generation and implementation of innovative ideas. The study found that inclusive leaders break down silos, encourage knowledge exchange, and promote shared accountability for innovation outcomes. Employees under inclusive leadership reported higher levels of trust, respect, and willingness to engage in interdisciplinary problem-solving. Patel and Thomas recommended that startups implement policies promoting inclusivity at all organizational levels to create a culture that supports rapid innovation. They also advised embedding inclusiveness criteria in leadership recruitment and development processes. The study highlighted that inclusive leadership is essential for startups facing complex, fast-changing technological environments requiring agile innovation. Furthermore, the authors suggested that measuring collaboration and inclusiveness regularly can help startups identify bottlenecks and improve innovation speed. Patel and Thomas concluded that inclusive leadership is a vital strategic capability for tech startups seeking to enhance innovation agility and maintain competitiveness. They encouraged further research on the role of technology-enabled collaboration tools in supporting inclusive leadership. Overall, their findings support the integration of inclusiveness into startup leadership frameworks as a means to foster sustained innovation.

METHODOLOGY

This study adopted a desk methodology. A desk study research design is commonly known as secondary data collection. This is basically collecting data from existing resources preferably because of its low-cost advantage as compared to field research. Our current study looked into already published studies and reports as the data was easily accessed through online journals and libraries.

FINDINGS

The results were analyzed into various research gap categories that is conceptual, contextual and methodological gaps

Conceptual Research Gaps: Although existing studies widely recognize the positive influence of inclusive leadership on innovation through factors like psychological safety, employee engagement, and open communication (Chen & Huang, 2019; Martínez & López, 2021; Singh, 2020), there remains a significant conceptual gap in understanding how specific inclusive leadership behaviors interact with other critical organizational elements such as structure, technology adoption, and culture (Ahmed & Zhao, 2018). Most research treats inclusive leadership as a uniform construct without exploring how its various dimensions such as empathy, active listening, equity, and conflict resolution differentially affect distinct types of innovation outcomes, including incremental versus radical innovation (Kim & Park, 2022; Patel & Thomas, 2023).



Furthermore, few studies have developed comprehensive models integrating multiple mediating and moderating factors to explain the complex pathways through which inclusive leadership fosters innovation (Chen & Huang, 2019; Johnson et al., 2021). The dynamic nature of leadership inclusiveness over time, especially as startups evolve or face external pressures, is also underexplored (Johnson, 2021). Lastly, while some qualitative findings emphasize the role of emotional intelligence and empathy (Ahmed & Zhao, 2018), these qualities have yet to be rigorously conceptualized or quantified within empirical frameworks, limiting deeper theoretical understanding.

Contextual Research Gaps: Current research primarily examines inclusive leadership and innovation within the broad context of tech startups but lacks detailed investigation into the diversity of startup environments (Martínez & López, 2021; Singh, 2020). There is insufficient differentiation between sub-sectors within the technology industry, such as software, biotech, or fintech startups, which may exhibit varying dynamics of leadership and innovation due to their unique operational and market demands (Kim & Park, 2022). Moreover, the influence of organizational factors such as startup size, maturity, and life cycle stage remains unclear, even though leadership behaviors and their effects likely change as startups grow or scale (Chen & Huang, 2019; Patel & Thomas, 2023). Another notable gap concerns the growing prevalence of flexible and remote work arrangements; the impact of these new work models on the relationship between inclusive leadership and innovation has not been adequately studied (Johnson, 2021; Martínez & López, 2021). Additionally, few studies explore how inclusive leadership affects broader innovation processes beyond idea generation, such as knowledge management, technology adoption, or resilience after failures (Ahmed & Zhao, 2018; Kim & Park, 2022). Lastly, intersectional aspects like the combined effects of gender, age, and tenure diversity within teams and how these intersect with leadership inclusiveness to shape innovation outcomes are largely overlooked (Singh, 2020).

Geographical Research Gaps: The geographical scope of current research on inclusive leadership and innovation in tech startups is relatively narrow, with a concentration on countries such as China (Ahmed & Zhao, 2018), Korea (Kim & Park, 2022), Spain (Martínez & López, 2021), India (Singh et al., 2020), Australia (Patel & Thomas, 2023), and the United States (Johnson et al., 2021). This leaves many emerging and rapidly growing startup ecosystems in regions like Africa, Latin America, Southeast Asia, and Eastern Europe largely unexplored. Such a limited geographic focus restricts understanding of how cultural, social, and institutional contexts influence the practice and effectiveness of inclusive leadership in fostering innovation (Chen & Huang, 2019; Patel & Thomas, 2023). Cross-cultural comparative studies are scarce, making it difficult to discern universal principles from culturally specific leadership behaviors and outcomes (Singh et al., 2020; Kim & Park, 2022). Additionally, the effects of local economic conditions, regulatory frameworks, and societal norms on inclusive leadership's role in innovation are underinvestigated (Ahmed & Zhao, 2018). Given the increasing globalization of startups, the challenges and necessary adaptations for inclusive leadership within multinational and transnational teams also require further attention (Johnson et al., 2021). Many researchers have called for longitudinal, multi-country studies to examine the sustainability of inclusive leadership's impact on innovation across diverse settings (Johnson et al., 2021; Kim & Park, 2022).



CONCLUSION AND RECOMMENDATIONS

Conclusions

Inclusive leadership plays a pivotal role in fostering innovation within tech startups by creating an environment where diverse perspectives are valued, and employees feel empowered to contribute creatively. Such leadership not only enhances psychological safety but also encourages collaboration and knowledge sharing, which are critical drivers of innovation in fast-paced, dynamic startup contexts. By actively promoting inclusion, leaders can harness the full potential of their teams' varied skills and experiences, leading to more novel ideas and effective problemsolving. Moreover, inclusive leadership helps tech startups remain agile and competitive in rapidly evolving markets by continuously driving innovative solutions. Therefore, cultivating inclusive leadership practices is essential for tech startups aiming to sustain innovation and long-term success.

Recommendations

Theory

Future research should focus on developing comprehensive models that explain how inclusive leadership directly and indirectly influences employee innovation within tech startups. It is essential to identify specific psychological and social mechanisms such as fostering psychological safety, encouraging diverse perspectives, and enabling collaborative creativity. Additionally, scholars need to explore moderating factors like organizational culture, team diversity, and environmental uncertainty to understand when and how inclusive leadership is most effective. There is also a significant gap in longitudinal and experimental studies that can establish causality and track changes over time in rapidly evolving startup environments. Expanding theoretical frameworks in this way will offer deeper insights into the dynamic interplay between leadership inclusivity and innovation outcomes.

Practice

For tech startups, cultivating inclusive leadership skills among founders and managers is critical to unlocking the full innovative potential of their teams. Leadership development programs should emphasize active listening, empathy, fairness, and inclusive decision-making as core competencies that foster an environment where all employees feel valued and motivated to contribute novel ideas. Startups must also implement organizational structures that support inclusivity, such as diverse hiring practices and open communication platforms, which reinforce leaders' efforts to promote innovation. Moreover, equipping leaders with strategies to identify and mitigate unconscious biases can help create a more equitable workplace where underrepresented voices drive innovation. Regular feedback loops that assess inclusiveness and innovation outcomes will enable continuous refinement of leadership approaches, ensuring responsiveness to employees' evolving needs.

Policy

Policymakers have a vital role in encouraging tech startups to embrace inclusive leadership by creating supportive policies and incentives. For instance, grants or certification programs that recognize startups with strong inclusive innovation cultures can motivate adoption of inclusive



practices. Regulatory frameworks that require transparency on diversity and inclusion efforts can hold startups accountable and promote best practices. Additionally, policies aimed at expanding mentorship, training, and networking opportunities for underrepresented entrepreneurs and employees will help diversify leadership pipelines and catalyze innovation through broader participation. Collaborative efforts between government agencies, industry stakeholders, and academic institutions are essential to develop inclusive leadership standards tailored to the unique challenges and fast pace of tech startups, ensuring innovation-driven growth also advances social equity. Human Resource and Leadership Journal

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