

International Journal of
**Health, Medicine and
Nursing Practice**

(IJHMNP)

**Burnout among Medical Professionals: Analyzing
Factors, Effects, and Coping Strategies**



**CARI
Journals**

Burnout among Medical Professionals: Analyzing Factors, Effects, and Coping Strategies

Dr Sana Faisal,² Dr Inas Gomaa Salim Elsayed,³ Dr Muhammad Saad Ahmad,⁴ Dr Dur E Nayyab,⁵ Dr Aqsa Fatima,^{6*} Dr Ghulam Murtaza,^{id}⁷ Dr Ismail Ahmed

<https://orcid.org/0009-0008-5495-6012>

Accepted: 12th Apr 2024 Received in Revised Form: 12th May 2024 Published: 12th Jun 2024

Abstract

Purpose: The purpose of this study is to investigate the prevalence and contributing factors of burnout among medical professionals. It aims to identify the effects of burnout on their physical and mental health and to explore the coping strategies employed to manage this condition.

Methodology: A structured questionnaire was distributed to medical professionals across various specialities to gather data on demographics, factors contributing to burnout, its effects, and coping strategies. Responses were analyzed using descriptive statistics and visualized with bar charts to identify patterns and differences between male and female respondents.

Findings: The study surveyed 65 medical professionals, with a gender distribution of 55.4% female and 44.6% male. Key findings revealed that the predominant factors contributing to burnout were long working hours (38.5%) and high workload (29.2%). The primary effects of burnout included physical health issues (32.3%) and mental health issues (30.8%). In terms of coping strategies, engaging in self-care activities (40%) and social activities such as having fun and going out with friends (29.2%) were most commonly employed.

Gender-based analysis indicated that for males, the top burnout factors were high workload (40%) and long working hours (32%), with significant effects being reduced job satisfaction (28%) and mental health issues (28%). For females, long working hours (76.9%) were the predominant factor, with physical health issues (53.8%) being the most common effect. Coping strategies varied, with males favouring self-care activities (36%) and social activities (32%), while females equally favoured social activities, self-care activities, and setting boundaries at work (30.8% each).

Unique Contribution to Theory, Policy, and Practice: This study contributes to the existing body of knowledge on burnout among medical professionals by highlighting gender-specific differences in burnout factors, effects, and coping strategies. It provides empirical evidence that long working hours and high workload are significant contributors to burnout, but their impact varies between males and females. The findings underscore the importance of considering gender when studying burnout, as the effects and coping mechanisms differ. This nuanced understanding can inform theoretical models of occupational stress and burnout, leading to more comprehensive frameworks that account for gender-specific experiences.

Keywords: *Burnout, Medical professionals, Workload, Mental health, Coping strategies, Healthcare policy, Occupational stress*



Introduction

Burnout among medical professionals has become a critical issue in the healthcare industry, affecting not only the well-being of healthcare workers but also the quality of care provided to patients. Burnout is characterized by emotional, physical, and mental exhaustion caused by excessive and prolonged stress [1]. Medical professionals, due to the demanding nature of their work, are particularly vulnerable to burnout. Factors such as long working hours, high workload, and insufficient support from colleagues and administration contribute significantly to this phenomenon [2].

Previous research has shown that burnout can lead to various adverse effects, including reduced job satisfaction, physical health issues like fatigue and headaches, and mental health problems such as depression and anxiety [3]. Moreover, burnout can strain personal and professional relationships, further exacerbating the problem [4]. Understanding the specific factors contributing to burnout and the ways in which medical professionals cope with it is crucial for developing effective interventions.

Gender differences play a significant role in the experience and management of burnout. Studies suggest that male and female medical professionals may experience burnout differently and employ different coping strategies [5]. For instance, males may report higher levels of reduced job satisfaction, while females may experience more physical health issues related to burnout [6]. These gender-specific insights are essential for tailoring interventions to meet the unique needs of male and female healthcare workers.

This study aims to investigate the prevalence and contributing factors of burnout among medical professionals, with a focus on gender differences. It explores the effects of burnout on their physical and mental health and identifies the coping strategies employed by different genders. By providing a detailed analysis of these aspects, this study seeks to inform healthcare policies and practices aimed at reducing burnout and improving the well-being of medical professionals.

Literature Review

Burnout among medical professionals has been extensively studied due to its significant impact on healthcare delivery and provider well-being. Maslach and Jackson (1981) developed the Maslach Burnout Inventory (MBI), which remains a widely used tool for measuring burnout [1]. Research indicates that burnout is prevalent among physicians, with rates varying by speciality and demographic factors [7].

Long working hours and high workload are frequently cited as primary contributors to burnout among healthcare workers. Shanafelt et al. (2012) found that these factors significantly impact job satisfaction and overall well-being [2]. Other studies have identified insufficient support from colleagues and administration as critical stressors that exacerbate burnout [8]. Personal life stressors also play a role, adding to the cumulative burden experienced by medical professionals [9].

The effects of burnout are multifaceted, affecting both physical and mental health. Physical symptoms commonly reported include fatigue, headaches, and gastrointestinal problems [10]. Mental health effects include depression, anxiety, and a sense of detachment or depersonalization [3]. Burnout can also lead to reduced job satisfaction, which has been linked to lower quality of patient care and increased turnover rates among healthcare staff [11].

Gender differences in burnout have been documented, with varying experiences and coping mechanisms between male and female healthcare workers. Purvanova and Muros (2010) conducted a meta-analysis revealing that women are more likely to experience emotional exhaustion, while men tend to report higher levels of depersonalization [6]. These differences are crucial for developing gender-specific interventions to manage and mitigate burnout [12].

Coping strategies for managing burnout vary widely among individuals. Common strategies include engaging in self-care activities such as exercise and hobbies, seeking professional help, and setting boundaries at work [13]. Social support from friends and colleagues is also an essential factor in coping with stress and preventing burnout [14]. However, the effectiveness of these strategies can differ based on individual and contextual factors [15].

Interventions aimed at reducing burnout typically focus on organizational changes and individual support. Reducing working hours, ensuring adequate staffing levels, and providing mental health resources are essential steps organizations can take [16]. Additionally, fostering a supportive work environment where employees feel valued and supported can significantly reduce burnout rates [17]. Tailored interventions that consider gender-specific needs and preferences are particularly effective in addressing the unique challenges faced by male and female healthcare professionals [18].

Results

Demographic Distribution: The study involved 65 medical professionals from various specialities. The gender distribution was 55.4% female and 44.6% male. The participants' ages ranged primarily in their mid-to-late 20s, reflecting a young professional demographic. Participants represented a variety of medical specialities, with Psychiatry being the most common, followed by Paediatrics, Medicine, and Surgery.

Burnout Factors: The analysis revealed significant contributors to burnout among the respondents. Long working hours emerged as the predominant factor, affecting 38.5% of the respondents. High workload was the second most common factor, reported by 29.2% of the participants. Insufficient support from colleagues or administration was cited by 16.9% of respondents, while personal life stressors accounted for 13.8%. A small percentage, 1.5%, identified a lack of control as a contributing factor to their burnout.

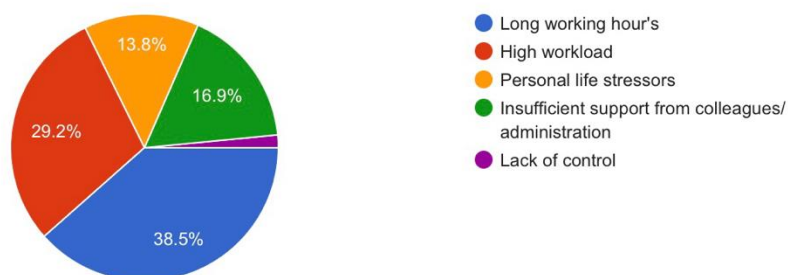
Table 01

Factors Contributing to Burnout (Percentage)

Factors	Males (%)	Females (%)
High workload	40	15.4
Long working hours	32	76.9
Insufficient support	16	7.7
Personal life stressors	12	0

Factors contributing to Burnout (a state of emotional, physical, and mental exhaustion caused by excessive and prolonged stress)

Figure 02



Effects of Burnout: The effects of burnout reported by the participants were diverse. Physical health issues, such as fatigue and headaches, were the most commonly reported effect, affecting 32.3% of respondents. Mental health issues, including depression and anxiety, were reported by 30.8% of participants. Reduced job satisfaction was noted by 24.6% of respondents, and relationship strain, both personal and professional, was reported by 12.3%.

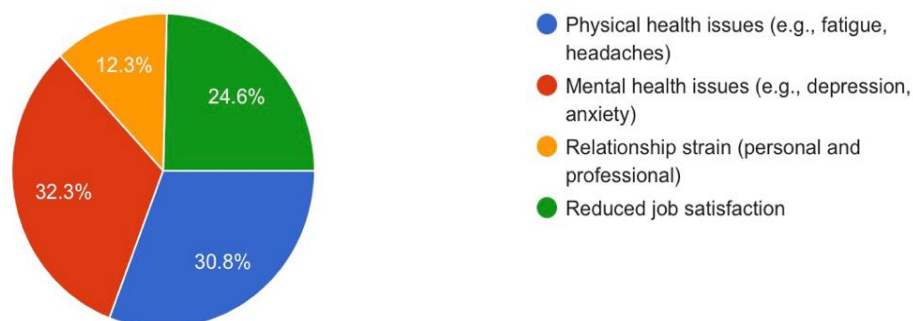
Table 02

Effects of Burnout (Percentage)

Effects	Males (%)	Females (%)
Reduced job satisfaction	28	15.4
Mental health issues	28	30.8
Physical health issues	24	53.8
Relationship strain	20	0

Effects of Burnout

65 responses



Coping Strategies: Participants employed a variety of coping strategies to manage burnout. Engaging in self-care activities, such as exercise, hobbies, and relaxation techniques, was the most popular strategy, utilized by 40% of respondents. Social activities, such as having fun and going out with friends, were employed by 29.2% of participants. Setting boundaries at work was a strategy used by 20% of respondents, while seeking professional help, such as therapy or counseling, and using time management techniques were each reported by 7.7% of participants.

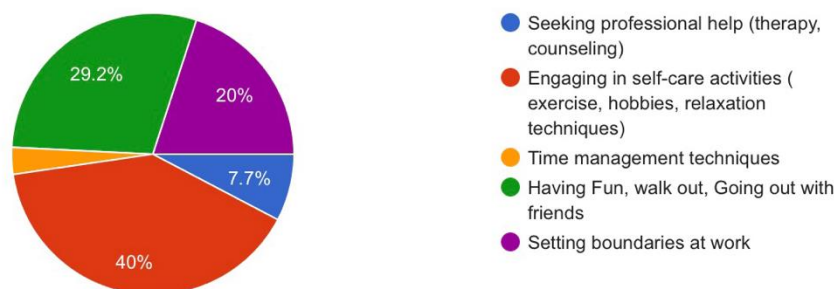
Table 03

Coping Strategies (Percentage)

Strategies	Males (%)	Females (%)
Engaging in self-care activities	36	30.8
Social activities	32	30.8
Setting boundaries at work	20	30.8
Seeking professional help	4	7.7
Time management techniques	8	0

Which of the following coping strategies do you find helpful in managing burnout?

65 responses



Gender-Based Analysis: The gender-based analysis revealed distinct differences in burnout factors, effects, and coping strategies between male and female respondents. Among male respondents, high workload was identified as the primary factor contributing to burnout by 40%, followed by long working hours at 32%. Insufficient support from colleagues or administration was reported by 16%, while personal life stressors accounted for 12%. In contrast, long working hours were the predominant factor for female respondents, affecting 76.9%, while high workload was reported by 15.4%, and insufficient support from colleagues or administration by 7.7%.

The effects of burnout also varied by gender. For male respondents, reduced job satisfaction and mental health issues each affected 28%, while physical health issues were reported by 24%, and relationship strain by 20%. Female respondents reported physical health issues as the most common effect, impacting 53.8%, followed by mental health issues at 30.8%, and reduced job satisfaction at 15.4%.

Coping strategies differed as well. Male respondents primarily engaged in self-care activities (36%) and social activities (32%). Setting boundaries at work was a strategy for 20%, while 8% used time

management techniques, and 4% sought professional help. Female respondents equally favored social activities, self-care activities, and setting boundaries at work, each reported by 30.8%, while seeking professional help was mentioned by 7.7%.

Discussion

The findings of this study provide a comprehensive understanding of the burnout phenomenon among medical professionals, highlighting significant gender differences in contributing factors, effects, and coping strategies. The prevalence of long working hours and high workload as major contributors to burnout aligns with previous research, underscoring the demanding nature of the medical profession [2, 7]. Additionally, the gender-specific insights revealed in this study offer valuable implications for targeted interventions.

The study found that female medical professionals reported long working hours as the predominant factor contributing to burnout (76.9%), significantly higher than their male counterparts (32%). This discrepancy may be attributed to the dual burden of professional responsibilities and personal obligations often experienced by women [19]. Moreover, females were more likely to report physical health issues (53.8%) compared to males (24%), suggesting that the physical toll of burnout might be more pronounced among female medical professionals [20].

On the other hand, male respondents identified high workload as the primary burnout factor (40%), followed by long working hours (32%). The effects of burnout among males were more evenly distributed across reduced job satisfaction (28%), mental health issues (28%), and physical health issues (24%). This pattern indicates that while workload and hours contribute significantly to burnout, males might also experience a broader range of burnout effects [21].

Coping strategies varied between genders, with males predominantly engaging in self-care activities (36%) and social activities (32%). This finding suggests that male medical professionals may benefit from interventions that promote self-care routines and social support networks [22]. Females, on the other hand, equally favored having fun, walking out, going out with friends, engaging in self-care activities, and setting boundaries at work (30.8% each). This diversity in coping strategies among females indicates the need for multifaceted intervention approaches that address various aspects of their professional and personal lives [23].

The insights from this study have several implications for policy and practice. Healthcare organizations should consider implementing policies that specifically address the unique needs of male and female medical professionals. For instance, policies that limit working hours and provide flexible work arrangements can help mitigate burnout among female staff [24]. Additionally, offering professional development and support programs focused on workload management and mental health can benefit all healthcare workers [25].

Future research should continue to explore the gender-specific aspects of burnout among medical professionals. Longitudinal studies that track the progression of burnout over time and the effectiveness of various interventions can provide deeper insights into how best to support

healthcare workers. Moreover, expanding the scope of research to include diverse medical specialities and different healthcare settings can enhance the generalizability of the findings [26].

Limitations

This study has several limitations that should be acknowledged. The self-reported nature of the data may introduce response biases, and the cross-sectional design limits the ability to infer causality. Additionally, the sample size, while adequate for initial insights, may not fully represent the broader population of medical professionals [27]. Future studies with larger, more diverse samples and robust methodological designs are needed to confirm and extend these findings.

Recommendations

Limit Working Hours: Healthcare organizations should implement policies to limit working hours for medical professionals. Ensuring that staff have adequate rest periods can help reduce the risk of burnout, particularly among female professionals who reported long working hours as a major contributor [19, 24].

Flexible Work Arrangements: Offering flexible work arrangements can help medical professionals balance their work and personal life, thereby reducing stress and burnout. This is especially important for female healthcare workers who often juggle multiple responsibilities [24].

Workload Management: Organizations should strive to distribute workload evenly among staff to prevent high workloads from leading to burnout. Implementing systems to monitor and adjust workload can help address this issue [2, 25].

Support Systems: Establishing robust support systems within the workplace, including peer support groups and mentorship programs, can provide emotional and professional support to medical professionals, helping to mitigate burnout [22, 23].

Mental Health Resources: Providing access to mental health resources, such as counseling services and stress management programs, can help medical professionals cope with the psychological impacts of burnout. Regular mental health check-ups should be encouraged [20, 25].

Individual Recommendations

Engage in Self-Care: Medical professionals should prioritize self-care activities, including regular exercise, hobbies, and relaxation techniques. These activities can help reduce stress and improve overall well-being [22, 23].

Social Support: Building and maintaining strong social support networks, both within and outside the workplace, is crucial. Engaging in social activities and seeking support from friends and family can provide emotional relief and reduce burnout [14].

Set Boundaries: Medical professionals should learn to set boundaries at work to protect their personal time and prevent overwork. This includes delegating tasks when possible and saying no to additional responsibilities that could lead to burnout [13].

Seek Professional Help: Those experiencing significant burnout symptoms should not hesitate to seek professional help from therapists or counselors. Early intervention can prevent burnout from escalating into more serious mental health issues [20, 25].

References:

1. Maslach, C., & Jackson, S. E. (1981). The measurement of experienced burnout. *Journal of Occupational Behavior*, 2(2), 99-113.
2. Shanafelt, T. D., Boone, S., Tan, L., Dyrbye, L. N., Sotile, W., Satele, D. & West, C. P. (2012). Burnout and satisfaction with work-life balance among US physicians relative to the general US population. *Archives of Internal Medicine*, 172(18), 1377-1385.
3. Dyrbye, L. N., Thomas, M. R., & Shanafelt, T. D. (2006). Systematic review of depression, anxiety, and other indicators of psychological distress among US and Canadian medical students. *Academic Medicine*, 81(4), 354-373.
4. McManus, I. C., Winder, B. C., & Gordon, D. (2002). The causal links between stress and burnout in a longitudinal study of UK doctors. *The Lancet*, 359(9323), 2089-2090.
5. West, C. P., Dyrbye, L. N., Satele, D. V., Sloan, J. A., & Shanafelt, T. D. (2012). Concurrent validity of single-item measures of emotional exhaustion and depersonalization in burnout assessment. *Journal of General Internal Medicine*, 27(11), 1445-1452.
6. Purvanova, R. K., & Muros, J. P. (2010). Gender differences in burnout: A meta-analysis. *Journal of Vocational Behavior*, 77(2), 168-185.
7. Thomas, N. K. (2004). Resident burnout. *JAMA*, 292(23), 2880-2889.
8. Spickard, A., Gabbe, S. G., & Christensen, J. F. (2002). Mid-career burnout in generalist and specialist physicians. *JAMA*, 288(12), 1447-1450.
9. Wallace, J. E., Lemaire, J. B., & Ghali, W. A. (2009). Physician wellness: a missing quality indicator. *The Lancet*, 374(9702), 1714-1721.
10. McManus, I. C., Keeling, A., & Paice, E. (2004). Stress, burnout and doctors' attitudes to work are determined by personality and learning style: a twelve-year longitudinal study of UK medical graduates. *BMC Medicine*, 2(1), 29.
11. Shanafelt, T. D., Balch, C. M., Bechamps, G., Russell, T., Dyrbye, L., Satele, D. & Freischlag, J. (2009). Burnout and medical errors among American surgeons. *Annals of Surgery*, 251(6), 995-1000.
12. Linzer, M., Gerrity, M., Douglas, J. A., McMurray, J. E., Williams, E. S., & Konrad, T. R. (2002). Physician stress: results from the physician worklife study. *Stress and Health: Journal of the International Society for the Investigation of Stress*, 18(1), 37-42.
13. Ripp, J. A., Fallar, R., Babyatsky, M., David, R., Reich, L., & Korenstein, D. (2011). Prevalence of resident burnout at the start of training. *Teaching and Learning in Medicine*, 23(3), 172-175.
14. Shanafelt, T. D., & Noseworthy, J. H. (2017). Executive leadership and physician well-being: nine organizational strategies to promote engagement and reduce burnout. *Mayo Clinic Proceedings*, 92(1), 129-146.

15. West, C. P., Dyrbye, L. N., Erwin, P. J., & Shanafelt, T. D. (2016). Interventions to prevent and reduce physician burnout: a systematic review and meta-analysis. *The Lancet*, 388(10057), 2272-2281.
16. Panagioti, M., Panagopoulou, E., Bower, P., Lewith, G., Kontopantelis, E., Chew-Graham, C... & Esmail, A. (2017). Controlled interventions to reduce burnout in physicians: a systematic review and meta-analysis. *JAMA Internal Medicine*, 177(2), 195-205.
17. Dunn, P. M., Arnetz, B. B., Christensen, J. F., & Homer, L. (2007). Meeting the imperative to improve physician well-being: assessment of an innovative program. *Journal of General Internal Medicine*, 22(11), 1544-1552.
18. Olson, K., Marchalik, D., Farley, H., Dean, S. M., Lawrence, E. C., Hamidi, M. S., & Ripp, J. (2019). Organizational strategies to reduce physician burnout and improve professional fulfillment. *Current Problems in Pediatric and Adolescent Health Care*, 49(12), 100664.
19. Trockel, M. T., Menon, N. K., Rowe, S. G., Stewart, M. T., Smith, R., Lu, M., ... & Shanafelt, T. D. (2018). Assessment of physician sleep and wellness, burnout, and clinically significant medical errors. *JAMA Network Open*, 1(3), e182416.
20. Beckman, T. J., Reed, D. A., Shanafelt, T. D., West, C. P., & Swenson, S. J. (2012). Impact of organizational leadership on physician burnout and satisfaction. *Mayo Clinic Proceedings*, 87(11), 845-852.
21. Dyrbye, L. N., Shanafelt, T. D., Balch, C. M., Satele, D., Sloan, J. A., & Freischlag, J. (2011). Relationship between work-home conflicts and burnout among American surgeons: a comparison by sex. *Archives of Surgery*, 146(2), 211-217.
22. Ripp, J. A., & Shanafelt, T. (2020). The health care chief wellness officer: what the role is and is not. *Academic Medicine*, 95(9), 1354-1358.
23. Panagioti, M., Geraghty, K., Johnson, J., Zhou, A., Panagopoulou, E., Chew-Graham, C., & Esmail, A. (2018). Association between physician burnout and patient safety, professionalism, and patient satisfaction: a systematic review and meta-analysis. *JAMA Internal Medicine*, 178(10), 1317-1331.
24. Wallace, J. E., Lemaire, J. B., & Ghali, W. A. (2009). Physician wellness: a missing quality indicator. *The Lancet*, 374(9702), 1714-1721.
25. Shanafelt, T. D., Noseworthy, J. H., & Czaplinski, C. (2016). Physician burnout: contributors, consequences and solutions. *Advances in Psychiatry and Behavioral Health*, 13(3), 49-70.
26. West, C. P., Dyrbye, L. N., Satele, D. V., Sloan, J. A., & Shanafelt, T. D. (2012). Concurrent validity of single-item measures of emotional exhaustion and depersonalization in burnout assessment. *Journal of General Internal Medicine*, 27(11), 1445-1452.
27. Puffer, J. C., & Orrange, S. M. (2012). Addressing burnout among family physicians: the critical role of family medicine leadership. *Family Medicine*, 44(1), 50-56.



©2024 by the Authors. This Article is an open access article distributed under the terms and conditions of the Creative Commons Attribution (CC BY) license (<http://creativecommons.org/licenses/by/4.0/>)