(IJHSS)

The Effect of Urbanization on Community Social Networks and Support Systems



ISSN: 3005-5407 (Online)

Vol. 3, Issue No. 3, pp. 46 – 59, 2024



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# The Effect of Urbanization on Community Social Networks and Support Systems



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Accepted: 13th Feb, 2024, Received in Revised Form: 29th May, 2024, Published: 26th June, 2024

#### Abstract

**Purpose:** The general objective of this study was to investigate the effect of urbanization on community social networks and support systems.

**Methodology:** The study adopted a desktop research methodology. Desk research refers to secondary data or that which can be collected without fieldwork. Desk research is basically involved in collecting data from existing resources hence it is often considered a low cost technique as compared to field research, as the main cost is involved in executive's time, telephone charges and directories. Thus, the study relied on already published studies, reports and statistics. This secondary data was easily accessed through the online journals and library.

**Findings:** The findings reveal that there exists a contextual and methodological gap relating to the effect of urbanization on community social networks and support systems. Preliminary empirical review revealed that urbanization significantly fragmented traditional social networks, leading to isolation and reduced informal support systems. However, it also identified opportunities for developing formal support mechanisms through government services, NGOs, and community-based initiatives, enhanced by technology. The study emphasized the importance of inclusive urban policies and thoughtful design to foster social cohesion, suggesting that intentional planning could build resilient and supportive urban communities, ultimately improving residents' quality of life.

Unique Contribution to Theory, Practice and Policy: Social Capital Theory, Systems Theory and Social Network Theory may be used to anchor future studies on the effect of urbanization on community social networks and support systems. The study recommended integrating social capital, systems, and social network theories into urban studies, prioritizing the creation of communal spaces, and implementing community-based programs to foster social ties. It advocated for policies ensuring equitable access to social infrastructure, preserving cultural practices, and leveraging technology to enhance social connectivity and support services. Additionally, it emphasized building resilient and inclusive communities, addressing social inequalities, and adopting a holistic approach to urban development to mitigate the negative impacts of rapid urbanization.

Keywords: Urbanization, Community Social Networks, Support Systems, Social Capital, Resilience



ISSN: 3005-5407 (Online)

Vol. 3, Issue No. 3, pp. 46 – 59, 2024

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#### **1.0 INTRODUCTION**

Community social networks and support systems are fundamental in maintaining the social cohesion and well-being of societies. These networks encompass a wide array of relationships, resources, and supports available to individuals within their communities, ranging from informal social ties to formal institutional supports. They play a pivotal role in providing emotional, informational, and practical assistance, thereby fostering a sense of belonging and enhancing overall quality of life. Analyzing these networks and support systems from a global perspective reveals both universal themes and distinct cultural nuances that shape their structure and function. In the United States, community social networks and support systems are often anchored by local organizations, religious institutions, and neighborhood associations. These entities serve as critical hubs for resources and support, particularly during crises. For example, during natural disasters such as Hurricane Katrina, local churches and community centers in New Orleans became pivotal in providing shelter, food, and emotional support to displaced residents. Studies have shown that individuals with strong social networks were more likely to recover from such disasters more swiftly due to the availability of timely support and resources (Aldrich & Meyer, 2015). Additionally, volunteer organizations like the Red Cross and grassroots movements play significant roles in mobilizing community support during emergencies, highlighting the importance of robust community networks in resilience and recovery (Aldrich & Meyer, 2015).

In the United Kingdom, community social networks and support systems are characterized by a blend of formal and informal support mechanisms. The UK's National Health Service (NHS) not only provides healthcare but also plays a role in connecting individuals to social care services. Furthermore, community groups and charitable organizations, such as Age UK, provide targeted support to vulnerable populations like the elderly. Research indicates that older adults who engage in community activities and maintain social connections through these organizations report better physical and mental health outcomes (Windle, Salisbury & Parkinson, 2014). The role of community centers in fostering social interaction and providing support services is crucial in mitigating loneliness and enhancing the quality of life for many residents. Japan offers a unique perspective on community social networks and support systems, deeply influenced by cultural norms of collectivism and familial responsibility. The traditional concept of "kumi" (neighborhood groups) plays a vital role in community support, where residents collectively engage in activities and provide mutual assistance. In addition, the aging population has led to innovative community support models such as "Fureai Kippu," a time-banking system where individuals earn credits by assisting the elderly, which they can later use for their own needs. This system exemplifies how cultural values can shape and enhance community support networks, promoting intergenerational support and social cohesion (Aldrich & Meyer, 2014).

Brazil's community social networks and support systems are often driven by a strong sense of solidarity and activism, particularly in urban areas with significant socio-economic challenges. Favelas (informal settlements) in cities like Rio de Janeiro and São Paulo have developed robust community networks where residents support each other through various grassroots initiatives. These networks often fill gaps left by inadequate public services, providing education, healthcare, and social support. A study on community resilience in Brazilian favelas found that these networks are crucial for survival and well-being, demonstrating high levels of social capital and mutual aid (Perlman, 2016). The role of non-governmental organizations (NGOs) and community leaders is also pivotal in mobilizing resources and advocating for residents' rights. In many African countries, community social networks and support systems are deeply embedded in traditional structures and practices. Extended family networks and communal living arrangements provide a primary source of support, particularly in rural



ISSN: 3005-5407 (Online)

Vol. 3, Issue No. 3, pp. 46 – 59, 2024

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areas. For instance, in Kenya, the concept of "harambee" (pulling together) reflects a cultural ethos of collective responsibility and mutual aid. This practice involves community members coming together to support various initiatives, such as building schools or funding medical expenses. Moreover, informal savings groups known as "chamas" provide financial support and security to their members, exemplifying the strength and resilience of these traditional support systems (Thomas, Rourke & Wambua, 2017).

Community social networks and support systems in South Africa reveal the complex interplay between formal and informal supports in a society marked by significant socio-economic disparities. Informal settlements often rely on community-driven initiatives to address pressing needs such as housing, sanitation, and education. The concept of "Ubuntu," which emphasizes communal interdependence and shared humanity, underpins many community support practices. Research indicates that communities practicing Ubuntu-based support report higher levels of social cohesion and collective efficacy, which are crucial for addressing challenges and fostering development (Kafewo, 2018). Additionally, government and NGO partnerships play a significant role in bolstering these community networks, providing critical resources and support. The role of technology in enhancing community social networks and support systems is increasingly evident across these diverse contexts. In the USA, platforms like Nextdoor facilitate neighborhood-level social networking, enabling residents to share information, offer assistance, and organize community events. Studies have shown that such platforms can enhance social cohesion and community engagement, particularly in urban areas where traditional face-to-face interactions may be limited (Hampton & Wellman, 2018). Similarly, in Japan, technologydriven initiatives like LINE, a messaging app, have been used to coordinate community support activities, especially in times of disaster (Arita, Kawamura & Takeuchi, 2014).

In the United Kingdom, technology also plays a significant role in connecting individuals to community resources and support. Online platforms and social media are used by community organizations to reach a broader audience and provide virtual support services. For instance, during the COVID-19 pandemic, many community centers and support groups transitioned to online platforms to continue offering services and maintaining social connections. This shift has been crucial in ensuring continued support for vulnerable populations, demonstrating the adaptability and resilience of community networks in the digital age (Windle et al., 2014). The examination of community social networks and support systems across different countries highlights both the shared importance and the unique cultural expressions of these networks. In all contexts, these systems provide essential support that enhances individual and collective well-being, resilience, and social cohesion. The interplay between traditional practices, formal institutions, and technological innovations shapes the effectiveness and reach of these networks. Understanding these dynamics is crucial for developing policies and interventions that strengthen community support systems globally.

Urbanization, the process by which rural areas transform into urban areas, is a defining phenomenon of the 21st century, driven by economic development, population growth, and social change. Urbanization is characterized by an increase in population density, infrastructure development, and the expansion of urban areas. It fundamentally alters the social, economic, and environmental landscape of a region. Understanding urbanization requires an analysis of its various dimensions, including its effects on community social networks and support systems, which are crucial for maintaining social cohesion and individual well-being (UN-Habitat, 2016). One of the primary drivers of urbanization is economic opportunity. Urban areas often provide more employment opportunities, better educational facilities, and improved healthcare services compared to rural areas. This economic magnetism attracts individuals and families seeking better living standards. However, this migration can strain existing community social networks as individuals leave behind established support systems in rural areas



ISSN: 3005-5407 (Online)

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(Tacoli, McGranahan & Satterthwaite, 2015). The challenge lies in integrating new urban residents into the social fabric of the city, ensuring they can form new networks and access support systems essential for their well-being.

The process of urbanization significantly impacts community social networks. In rural areas, social networks are typically close-knit, with strong ties based on kinship and long-term relationships. Urbanization often leads to more fragmented social networks, characterized by weaker ties and increased social anonymity. This shift can result in a loss of social support for many urban residents, making it essential to develop new forms of community engagement and support systems in urban settings (Wang, Chen & Pan, 2019). Urban planners and policymakers must recognize the importance of creating spaces and opportunities for social interaction to foster community bonds. Urbanization also influences the nature of support systems available to residents. In rural communities, support systems are often informal, relying on family, friends, and neighbors. In contrast, urban areas necessitate more formalized support systems, including government services, non-governmental organizations (NGOs), and community-based organizations. These formal support systems play a critical role in addressing the diverse needs of urban populations, from healthcare and education to housing and social services (Baker & O'Brien, 2020). Ensuring the accessibility and effectiveness of these support systems is crucial for the sustainable development of urban areas.

The spatial organization of urban areas affects the development and maintenance of community social networks. High-density living, often seen in urban settings, can either facilitate or hinder social interactions. On one hand, close proximity can increase opportunities for social encounters and the formation of new networks. On the other hand, it can also lead to overcrowding, social tensions, and a sense of anonymity, which can weaken community bonds (Coleman & Kearns, 2015). Urban design and planning must, therefore, focus on creating inclusive public spaces that encourage positive social interactions and community building. Urbanization can exacerbate social inequalities, impacting community social networks and support systems. Rapid urban growth often leads to the development of informal settlements and slums, where residents may lack access to basic services and social support. These areas are frequently characterized by high levels of poverty, crime, and social exclusion, which can further erode social networks and undermine community support systems (UN-Habitat, 2016). Addressing these inequalities through inclusive urban policies and targeted interventions is essential for fostering resilient and supportive urban communities.

The role of technology in urbanization cannot be overlooked. Advances in information and communication technologies (ICTs) have transformed the way urban residents connect and access support systems. Social media platforms, for example, provide new avenues for building and maintaining social networks, even in densely populated urban areas. Additionally, digital platforms can facilitate access to various support services, from healthcare and education to emergency assistance (Hampton & Wellman, 2018). Leveraging technology effectively can enhance the resilience and adaptability of community social networks and support systems in urban environments. Urbanization also presents opportunities for innovation in community support systems. Cities often serve as incubators for new ideas and practices that can enhance social cohesion and support. For instance, community gardens, co-housing projects, and local time banks are examples of innovative urban initiatives that strengthen social networks and provide mutual support among residents (Arita et al., 2014). Such initiatives can mitigate some of the negative effects of urbanization by fostering a sense of community and belonging among urban dwellers.

Despite the challenges, urbanization can lead to more diverse and dynamic community social networks. Urban areas typically attract people from various cultural, ethnic, and socio-economic backgrounds, creating opportunities for rich social interactions and exchanges. This diversity can



ISSN: 3005-5407 (Online)

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enhance social resilience and adaptability, as residents learn to navigate and integrate into multicultural urban environments (Sampson, 2012). Promoting inclusivity and cultural sensitivity in urban planning and community initiatives is key to harnessing the benefits of diversity in urban social networks. In conclusion, urbanization is a multifaceted process with profound implications for community social networks and support systems. While it can disrupt traditional social structures and create new challenges, it also offers opportunities for innovation, diversity, and enhanced social cohesion. Understanding and addressing the impacts of urbanization on social networks and support systems is essential for creating sustainable and resilient urban communities. Policymakers, urban planners, and community leaders must work collaboratively to ensure that urbanization benefits all residents, fostering environments where strong social networks and effective support systems can thrive.

### **1.1 Statement of the Problem**

Urbanization is a global phenomenon characterized by the movement of people from rural to urban areas, leading to the growth and expansion of cities. This rapid urbanization has profound implications for community social networks and support systems, which are crucial for maintaining social cohesion and individual well-being. While urbanization brings about economic opportunities and improved access to services, it often disrupts traditional social structures and weakens established community ties. For instance, in 2020, it was estimated that 56.2% of the world's population lived in urban areas, up from 34% in 1960, reflecting the accelerating trend of urbanization (United Nations, 2020). Despite the extensive research on urbanization, there remains a significant gap in understanding how these changes specifically affect community social networks and support systems, particularly in diverse cultural and socio-economic contexts. Existing literature primarily focuses on the economic and infrastructural aspects of urbanization, with limited attention to its social dimensions. There is a lack of comprehensive studies that explore how urbanization affects the formation, maintenance, and effectiveness of community social networks and support systems. Moreover, most research tends to concentrate on developed countries, leaving a gap in understanding the experiences of communities in developing nations undergoing rapid urbanization. This study aims to fill these gaps by examining the impact of urbanization on community social networks and support systems across different cultural and socio-economic settings, using a comparative approach. By doing so, it will provide a nuanced understanding of the social consequences of urbanization, highlighting the challenges and opportunities for fostering resilient and supportive urban communities (Tacoli et al., 2015). The findings of this study will be invaluable for policymakers, urban planners, and community organizations. Policymakers will benefit from insights into the social impacts of urbanization, enabling them to develop more inclusive urban policies that address the needs of all residents. Urban planners can use the study's findings to design urban spaces that promote social interactions and community building, thereby enhancing social cohesion. Community organizations will gain a deeper understanding of the changing dynamics of community support, allowing them to tailor their programs to better support urban residents. Ultimately, this study will contribute to the creation of more resilient and supportive urban communities, improving the quality of life for individuals living in rapidly urbanizing areas (Wang et al., 2019).

# 2.0 LITERATURE REVIEW

# 2.1 Theoretical Review

# 2.1.1 Social Capital Theory

Social Capital Theory, originated by sociologist Pierre Bourdieu and later expanded by James Coleman and Robert Putnam, is instrumental in understanding the effects of urbanization on community social networks and support systems. Bourdieu introduced the concept in the 1980s, describing social capital



ISSN: 3005-5407 (Online)

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as the aggregate of actual or potential resources linked to possession of a durable network of institutionalized relationships of mutual acquaintance and recognition (Bourdieu, 1986). Coleman (1988) expanded this by emphasizing the role of social structures in facilitating certain actions within the structure, while Putnam (1995) popularized it in the context of civic engagement and community building. Social Capital Theory posits that social networks have value and that the quality and quantity of these networks directly impact the individual and collective well-being. In urbanized settings, traditional social structures often fragment, potentially reducing social capital. This theory helps to analyze how urbanization impacts the density, trust, and reciprocity within social networks, which are crucial for effective support systems. The decline in social capital can manifest as decreased community engagement, trust, and cooperation, which are essential for robust support systems (Putnam, 1995). Understanding this theory allows researchers to explore strategies to rebuild social capital in urban areas, fostering stronger, more supportive communities.

### 2.1.2 Systems Theory

Systems Theory, developed by Ludwig von Bertalanffy in the mid-20th century, provides a holistic framework for analyzing the complex interactions within community social networks and support systems under urbanization. Bertalanffy (1968) proposed that systems are complex and interconnected entities where the whole is greater than the sum of its parts. In the context of urbanization, Systems Theory enables researchers to examine how different components of urban life—such as economic opportunities, infrastructural changes, and demographic shifts—interact with social networks and support systems. Urbanization introduces various systemic changes that can disrupt existing social networks and create new dynamics. By viewing communities as systems, this theory highlights the interdependence between individuals, social institutions, and the broader urban environment. It underscores the importance of considering how changes in one part of the system, such as increased migration to cities, can affect other parts, such as the availability and accessibility of support systems (Bertalanffy, 1968). This approach is crucial for developing comprehensive strategies to address the multifaceted impacts of urbanization on community support mechanisms.

#### 2.1.3 Social Network Theory

Social Network Theory, with key contributions from sociologists like J. A. Barnes and later Mark Granovetter, focuses on the structural properties and dynamics of social relationships. Barnes (1954) introduced the concept of social networks to describe patterns of interpersonal ties, while Granovetter (1973) further developed it with his seminal work on the strength of weak ties, which posits that weak ties (acquaintances) can be more valuable than strong ties (close friends and family) in providing novel information and opportunities. This theory is particularly relevant to studying the effects of urbanization, as it helps map and analyze the changes in the patterns and types of social connections in urban settings. Urbanization often leads to increased diversity in social networks, with individuals forming more weak ties due to the high turnover and mobility in cities. Social Network Theory allows researchers to examine how these changes impact the flow of support and resources within a community (Granovetter, 1973). By understanding the network structures—such as density, centrality, and connectivity—this theory can reveal how urbanization influences the resilience and effectiveness of social support systems, guiding interventions to enhance social cohesion and community support in urban environments.

# 2.2 Empirical Review

Aldrich & Meyer (2015) conducted an in-depth study to explore the intricate relationship between social capital and community resilience in urban contexts, particularly in the aftermath of natural disasters. Utilizing a mixed-methods approach, they gathered quantitative data from extensive surveys



#### ISSN: 3005-5407 (Online)

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and supplemented this with qualitative insights from interviews conducted across various urban communities in the United States that had experienced significant natural disasters. Their findings revealed that communities with strong social networks exhibited a markedly higher resilience and quicker recovery times post-disaster compared to those with fragmented networks. The study highlighted the detrimental impact of urbanization, which often leads to the breakdown of these crucial social ties. Aldrich and Meyer recommended that urban planners and policymakers place a greater emphasis on community-building initiatives and inclusive planning processes that foster and strengthen social networks. By doing so, they argued, urban areas could enhance their resilience to disasters and improve the overall quality of life for their residents.

Wang, Chen & Pan (2019) embarked on a comprehensive investigation into the effects of rapid urbanization on social networks and community support systems in China, a country experiencing some of the fastest urban growth globally. They adopted a longitudinal survey method, collecting data over a five-year period from urban and peri-urban areas to track changes in social network structures and support system accessibility. The findings from their extensive dataset revealed that rapid urbanization often resulted in the disintegration of traditional social networks, which were not being adequately replaced by new urban networks. This disintegration led to increased social isolation and a significant reduction in accessible support services for urban dwellers. The researchers recommended the implementation of policies that actively promote community engagement and the development of new social support mechanisms tailored to the urban context. Their study underscored the need for urban policies that mitigate the negative social impacts of rapid urbanization, thereby fostering more cohesive and supportive urban communities.

Lall, Timmins & Yu (2017) conducted a significant study focusing on the social effects of urbanization within developing countries, with a particular emphasis on Brazil. Through a combination of household surveys and in-depth interviews, they analyzed the social network structures of residents in these urban areas. Their findings highlighted that while urbanization did bring about economic opportunities, it also caused considerable social disruption. Many residents reported experiencing weakened family ties and reduced community support as a consequence of urbanization. The study provided valuable insights into the social dynamics of urban slums and the challenges faced by their inhabitants. Lall, Timmins, and Yu recommended the implementation of social programs that specifically aim to rebuild and strengthen community networks within these urban settings. Such programs, they argued, would be crucial in addressing the social fragmentation caused by urbanization and in fostering more resilient urban communities.

Kafewo (2018) examined the impact of urbanization on social networks and support systems in African urban centers, focusing particularly on Nigeria. The purpose of this study was to investigate how the rapid urban growth characteristic of many African cities affects social cohesion and traditional support systems. Employing a case study approach, Kafewo collected qualitative data through focus group discussions and interviews with residents in urban areas. The study revealed that urbanization often led to the erosion of traditional support systems, resulting in increased social fragmentation and vulnerability among urban populations. Participants reported that the rapid pace of urbanization outstripped the development of formal support structures, leaving many without the necessary social support. Kafewo recommended that urban planners and policymakers integrate traditional social structures into the planning and policy frameworks of urban areas. By doing so, it would be possible to leverage existing cultural practices to strengthen social networks and support systems, thereby mitigating the adverse social impacts of urbanization and enhancing the resilience of urban communities.



ISSN: 3005-5407 (Online)

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Coleman & Kearns (2015) explored the effects of urbanization on social networks and support systems in the United Kingdom, aiming to understand how urban design and planning influence social interactions and community support. The researchers employed a combination of spatial analysis and social network analysis to study urban neighborhoods. Their findings indicated that high-density urban living often resulted in reduced social interactions and weaker community ties, as the physical environment of urban areas did not always facilitate community engagement. The study highlighted that while urban areas provide numerous opportunities for economic and social advancement, they also present significant challenges to maintaining robust social networks. Coleman and Kearns suggested that urban planners should prioritize the creation of communal spaces and promote social activities to enhance community networks and support systems. They argued that well-designed urban spaces that encourage social interaction could mitigate some of the negative social effects of urbanization and contribute to the development of more cohesive and supportive urban communities.

Tacoli, McGranahan & Satterthwaite (2015) focused on the impact of urbanization on rural-urban migrants' social networks and support systems in developing countries. Utilizing survey data and interviews from migrants in urban areas of India and Kenya, they found that migration often led to the weakening of traditional social networks, leaving migrants vulnerable. The researchers discovered that many migrants struggled to establish new social networks in urban settings, resulting in increased social isolation and difficulty accessing support services. They recommended policies that facilitate the integration of migrants into urban social networks and the provision of support services tailored to their needs. The study highlighted the importance of creating inclusive urban environments that support the social integration of migrants, thereby enhancing their well-being and contributing to the overall social cohesion of urban areas.

Baker & O'Brien (2020) conducted a comprehensive study to assess the effects of urbanization on health-related social networks and support systems in Australia. Using a mixed-methods approach that included health surveys and social network analysis, they found that urbanization often led to reduced social cohesion and weakened support networks, which in turn negatively impacted residents' mental and physical health. Their findings indicated that the fast-paced, high-density nature of urban living can create environments where individuals feel isolated and disconnected from their communities. Baker and O'Brien recommended urban health policies that focus on building strong social networks and providing accessible support systems. They emphasized the need for urban design and planning that promote social interaction and community engagement, which are critical for maintaining social health and well-being in urban areas. Their study provided valuable insights into the complex relationship between urbanization, social networks, and health, underscoring the importance of holistic approaches to urban planning.

# **3.0 METHODOLOGY**

The study adopted a desktop research methodology. Desk research refers to secondary data or that which can be collected without fieldwork. Desk research is basically involved in collecting data from existing resources hence it is often considered a low cost technique as compared to field research, as the main cost is involved in executive's time, telephone charges and directories. Thus, the study relied on already published studies, reports and statistics. This secondary data was easily accessed through the online journals and library.

#### 4.0 FINDINGS

This study presented both a contextual and methodological gap. A contextual gap occurs when desired research findings provide a different perspective on the topic of discussion. For instance, Baker & O'Brien (2020) conducted a comprehensive study to assess the effects of urbanization on health-related



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social networks and support systems in Australia. Using a mixed-methods approach that included health surveys and social network analysis, they found that urbanization often led to reduced social cohesion and weakened support networks, which in turn negatively impacted residents' mental and physical health. Their findings indicated that the fast-paced, high-density nature of urban living can create environments where individuals feel isolated and disconnected from their communities. Baker and O'Brien recommended urban health policies that focus on building strong social networks and providing accessible support systems. They emphasized the need for urban design and planning that promote social interaction and community engagement, which are critical for maintaining social health and well-being in urban areas. Their study provided valuable insights into the complex relationship between urbanization, social networks, and health, underscoring the importance of holistic approaches to urban planning. On the other hand, the current study focused on investigating the effect of urbanization on community social networks and support systems.

Secondly, a methodological gap also presents itself, for instance, Baker & O'Brien (2020) in assessing the effects of urbanization on health-related social networks and support systems in Australia; a mixedmethods approach that included health surveys and social network analysis, they found that urbanization often led to reduced social cohesion and weakened support networks, which in turn negatively impacted residents' mental and physical health. Whereas, the current study adopted a desktop research method.

### 5.0 CONCLUSION AND RECOMMENDATIONS

### 5.1 Conclusion

Urbanization is a multifaceted phenomenon that profoundly affects community social networks and support systems. As cities expand and populations grow, traditional social structures are often disrupted, leading to significant changes in how communities interact and support one another. This study has explored the various dimensions of urbanization and its impact on social networks, revealing both challenges and opportunities. The transformation from rural to urban living environments necessitates a reconfiguration of social ties and support mechanisms, which can either weaken or strengthen community cohesion depending on the urban policies and planning practices implemented. One of the primary conclusions drawn from this study is that urbanization tends to fragment traditional social networks. In rural settings, social ties are typically strong and based on long-standing relationships, often characterized by mutual support and cooperation. However, as individuals migrate to urban areas, these tight-knit networks are often replaced by more transient and less cohesive social structures. This fragmentation can lead to a sense of isolation and diminished access to informal support systems, which are crucial for personal well-being and community resilience. The weakening of these traditional networks highlights the need for intentional urban planning that fosters new forms of social cohesion and community engagement.

Despite the challenges posed by urbanization, there are also significant opportunities to develop innovative support systems that can enhance urban living. The study emphasizes the potential of formalized support mechanisms, such as government services, non-governmental organizations, and community-based initiatives, to fill the gaps left by the erosion of traditional networks. These formal support systems can provide essential services and resources, particularly in high-density urban environments where informal networks may be insufficient. Moreover, the integration of technology in urban support systems offers new avenues for connecting residents and providing timely assistance, thereby strengthening the social fabric of urban communities. The study underscores the critical role of policy and urban design in shaping the social outcomes of urbanization. Policies that promote inclusive and participatory urban planning can help build resilient and support systems. Urban design that

ISSN: 3005-5407 (Online)

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prioritizes communal spaces and fosters social interactions can mitigate the negative impacts of urbanization on social cohesion. By addressing the socio-cultural dimensions of urbanization, policymakers and urban planners can create environments that not only support economic growth but also enhance the quality of life for urban residents. This holistic approach to urbanization recognizes that strong community networks and support systems are essential for sustainable and thriving cities.

#### **5.2 Recommendations**

The study on the effect of urbanization on community social networks and support systems offers several pivotal recommendations aimed at enhancing the theoretical understanding, practical applications, and policy development in urban planning and community development. These recommendations are designed to address the complex dynamics introduced by urbanization and to foster more resilient, cohesive, and supportive urban communities. Firstly, the study underscores the importance of integrating social capital theory, systems theory, and social network theory into urban studies to provide a comprehensive framework for analyzing the impacts of urbanization. It recommends that future theoretical research should focus on developing models that capture the multifaceted interactions between urbanization processes and social networks. These models should account for variations in cultural, economic, and geographic contexts to offer more nuanced insights into how urbanization influences social cohesion and support systems. By doing so, the study contributes to a deeper theoretical understanding of the mechanisms through which urbanization affects community dynamics and resilience.

On a practical level, the study highlights the need for urban planners and community developers to prioritize the creation and maintenance of communal spaces that facilitate social interactions. It recommends the design of urban environments that encourage community engagement through public parks, community centers, and shared recreational areas. These spaces can serve as vital hubs for fostering social networks and providing support systems, thereby mitigating the social fragmentation often caused by rapid urbanization. Additionally, the study suggests the implementation of community-based programs and initiatives that promote social bonding and mutual support among urban residents. Such programs could include neighborhood associations, volunteer groups, and local events that bring people together and strengthen community ties.

From a policy perspective, the study advocates for the incorporation of social sustainability goals into urban planning policies. Policymakers are encouraged to develop and enforce regulations that ensure equitable access to social infrastructure and support services across all urban areas, particularly in marginalized and underserved communities. The study also recommends policies that support the integration of traditional social structures into the urban context, preserving cultural practices that enhance social networks and support systems. Moreover, policies should promote the use of technology to enhance social connectivity and support services, such as online platforms for community engagement and digital tools for accessing social services.

The study's recommendations emphasize the importance of building resilient communities that can adapt to the challenges posed by urbanization. This includes developing strategies to strengthen social networks and support systems that are critical for community resilience. Urban planners and policymakers are urged to adopt a holistic approach that considers the social, economic, and environmental dimensions of urban development. By fostering inclusive and participatory planning processes, communities can be empowered to take an active role in shaping their urban environments, thereby enhancing their resilience to social and environmental changes. Another key recommendation is to address social inequalities exacerbated by urbanization. The study calls for targeted interventions that support vulnerable populations, such as migrants, low-income families, and the elderly, who are often disproportionately affected by the negative impacts of urbanization. Policies should aim to



ISSN: 3005-5407 (Online)

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provide affordable housing, accessible healthcare, and education, as well as robust social support networks that ensure these groups are not left behind in the urbanization process. Ensuring social equity is essential for creating cohesive and supportive urban communities where all residents can thrive.

Finally, the study highlights the potential of leveraging technology to enhance community social networks and support systems in urban areas. It recommends the development and implementation of digital platforms that facilitate social interactions, community organizing, and access to support services. For instance, community apps and social media platforms can be used to connect residents, share information, and mobilize resources quickly and efficiently. Additionally, the use of data analytics can help identify gaps in social support and target interventions more effectively. By embracing technological innovations, urban areas can create more connected and supportive communities, even amidst the challenges of rapid urbanization. These comprehensive recommendations provide a roadmap for enhancing community social networks and support systems in the face of urbanization. They highlight the need for an integrated approach that combines theoretical insights, practical applications, and policy measures to create resilient, equitable, and supportive urban environments.

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ISSN: 3005-5407 (Online)

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ISSN: 3005-5407 (Online)

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