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(JBSM) Navigating Complexity in Strategic Management: The Role of Leadership, Innovation, and Foresight





Navigating Complexity in Strategic Management: The Role of Leadership, Innovation, and Foresight

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Abstract

Purpose: This literature review explores the evolving field of strategic management by focusing on three core themes: strategic decision-making, leadership and organizational effectiveness, and innovation through foresight. It aims to clarify how modern organizations combine analytical methods, leadership dynamics, and anticipatory strategies to navigate complexity and improve performance in uncertain environments

Methodology: Using a qualitative integrative review approach, the study synthesizes insights from peer-reviewed articles, conceptual models, and empirical research published from 2013 to 2025. The interdisciplinary sources spanning strategic management, behavioral economics, organizational studies, and foresight facilitate a comprehensive examination of emerging strategic frameworks, emphasizing thematic integration and future-oriented practices.

Findings: The review identifies a shift from rigid, traditional strategic models toward dynamic, hybrid approaches that merge rational analysis with behavioral insights, intuition, and foresight. Transformational leadership is highlighted as pivotal for fostering strategic agility, innovation, and resilience. Organizations that embed adaptive learning and cultivate responsive cultures are shown to achieve superior strategic outcomes. Additionally, digital technologies and cognitive tools such as game theory and fuzzy logic enhance decision-making precision and responsiveness.

Unique Contribution to Theory, Practice, and Policy: The review advances theory by proposing an integrated framework that unites cognitive science, leadership theory, and foresight for improved strategic decision-making under uncertainty. Practically, it identifies key leadership skills and organizational processes that enable adaptability and innovation. From a policy standpoint, it calls for support in leadership development, digital adoption, and institutionalizing foresight capabilities. Overall, the findings advocate for adaptive, ethically grounded, and future-focused strategic models suited to the demands of a rapidly changing global context.

Keywords: *Strategic Management, Strategic Decision-Making, Strategic Leadership, Organizational Effectiveness, Strategic Innovation*

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INTRODUCTION

Strategic management is the process through which organizations formulate, implement, and evaluate decisions aimed at achieving their long-term mission and vision (Satterlee, 2025). This involves aligning the company's vision with adaptable goals that effectively navigate uncertainty, competition, and ongoing change (Camuffo et al., 2024; Abedian & Hejazi, 2025). It is essential for members of an organization to respond effectively to management decisions to achieve the organizational vision, which directly influences overall performance (Sinnaiah et al., 2023). Recognizing that leadership is critical in strategic management, focus has shifted to the development and effectiveness of guided strategy implementation (Chishamba, 2024). The relationship between leadership, organizational commitment, and strategic development becomes the driving force behind successful execution and sustained organizational superiority.

Strategic management encompasses several complex and evolving themes. This review focuses on three major areas: strategic decision-making; strategic leadership and organizational effectiveness; and strategic innovation and foresight. Organizations are increasingly blending analytical frameworks, such as SWOT analysis, game theory, and fuzzy logic, with theory-driven approaches and long-range strategic foresight. These tools are further enhanced by a growing recognition of the role of intuition and human judgment in navigating uncertainty and ambiguity.

Leadership is not only seen as an organizer of strategy but the driving force in shaping vision, adaptability, and long-term performance (Udoboho & Mohamad, 2024; Chishamba, 2024). The concept of the learning organization has emerged as a bridge between strategic planning and execution, emphasizing the importance of continuous feedback, learning, and adaptation (Kools & George, 2020). There is an important link between cognitive capabilities and dynamic capabilities in leaders who can steer their organizations through change and uncertainty. Strategic innovation and foresight are emerging as essential tools for anticipating and adapting to future challenges. Organizations are encouraged to adopt integrative frameworks that combine multiple theories to build flexibility and sustainable competitive advantage (Udoboho & Mohamad, 2024; Camuffo et al., 2024). These trends highlight the evolving nature of strategic management as both a science and an art, requiring analytical rigor, visionary leadership, and adaptability skills.

To examine these themes rigorously, this literature review adopts a qualitative, integrative research design that synthesizes findings from peer-reviewed journal articles published between 2013 and 2025. The target data sources include empirical studies, theoretical papers, and practitioneroriented publications from reputable databases such as JSTOR, EBSCOhost, ProQuest and Directory of Open Access Journals. A purposeful sampling technique was employed to identify literature focused on strategic decision-making, leadership, innovation, and foresight. Data were collected through a systematic literature review process, with emphasis on works that used mixedmethod or theory-integrating approaches. The analysis examined patterns and insights across



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multiple sources, highlighting common trends, identifying gaps in the literature, and uncovering practical implications for both academic and organizational contexts.

STRATEGIC DECISION-MAKING

Strategic decision-making in uncertain and complex environments requires a careful balance between analysis, intuition, and flexibility. While traditional models provide a solid foundation, modern approaches combine different tools to better address today's challenges. Abedian and Hejazi (2025) suggest a hybrid framework that brings together SWOT analysis, fuzzy net present value, and game theory. This combination allows for a more complete view of strategic choices by including both qualitative insights and quantitative data (Adebian & Hejazi, 2025). Camuffo et al. (2024) stress the value of theory-based decision-making, where organizations develop and test strategies using structured frameworks to improve adaptability and learning. Gordon et al. (2020) introduces Robust Decision Making, a method that uses simulations to test strategies across thousands of future scenarios, helping leaders identify weaknesses in their plans and prepare for change. The integration of analytical models with intuitive insight and foresight tools equips organizations with a more resilient and adaptable decision-making process, capable of navigating the complexities of an ever-changing business environment.

Decision-making remains a central principle of strategic management, especially as organizations face increasingly complex, dynamic, and uncertain environments. Recent research highlights a shift from purely analytical models toward a hybrid approach that integrates intuition and analysis. Shepherd et al. (2015) argue that strategic decisions in high-velocity environments are best supported by combining experience-based intuition with structured analysis, enhancing both speed and accuracy. This approach enables leaders to respond effectively to volatility without sacrificing decision quality. As decision-making evolves toward more adaptive and integrative approaches, the role of leadership becomes increasingly critical in ensuring strategic decisions are executed with consistency, agility, and purpose. The role of cognitive biases in decision-making also receives attention. According to Bonaccio et al. (2016), awareness and mitigation of biases such as overconfidence and anchoring are essential for effective strategic choices. Incorporating diversity in decision-making teams and leveraging structured decision protocols can help minimize these biases and improve overall outcomes.

Intuition and human judgment are becoming more recognized in strategic decision-making. Shepherd et al. (2024) describes intuition as quick, experience-based decision-making that does not rely on formal reasoning but is useful in complex, fast-moving situations. Sinnaiah et al. (2023) states that decision-making is shaped by how leaders mentally process and organize information. Chishamba (2024) also highlights the importance of leaders who can think strategically, set long-term goals, and drive results. Together, these views show that strong decision-making depends not only on tools and data but also on the cognitive abilities and experience of those leading the organization. Integrating intuitive judgment, cognitive decision-making frameworks, and strategic



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leadership not only enhances individual decision-making but also strengthens the overall strategic direction of the organization. This highlights the critical role of human insight alongside analytical models in navigating uncertainty and shaping long-term success.

Technological advancements further influence strategic decision-making. Artificial intelligence and big data analytics are increasingly used to support predictive modeling and scenario analysis. Chen et al. (2014) demonstrate how data-driven decision-making enhances accuracy and facilitates faster response times in rapidly changing markets. Nevertheless, the human element remains essential, as judgment and ethical considerations cannot be fully replicated by machines. Furthermore, flexible strategic frameworks like real options theory and adaptive planning are gaining traction. These models allow organizations to delay or alter decisions as new information emerges, aligning with the need for agility in uncertain contexts (Trigeorgis & Reuer, 2017). This flexibility is particularly valuable in industries characterized by rapid technological change and shifting consumer preferences.

STRATEGIC LEADERSHIP AND ORGANIZATIONAL EFFECTIVES

Strategic leadership is central to defining and executing an organization's long-term vision, driving innovation, adaptability, and sustained performance. Effective leaders possess dynamic capabilities that enable them to respond to uncertainty, motivate organizational members, and influence strategic outcomes. Chishamba (2024) explains that the upper echelons theory highlights how the personal characteristics of top management teams influence both leadership styles and strategic decision-making. These characteristics have a positive effect on organizational performance (Chishamba, 2024). Udoboho and Mohamad (2024) builds on this idea by framing strategic leadership as a structured process in which top executives guide their organizations toward achieving predefined strategic goals. They argue that integrating strategic management with leadership theory equips leaders with the foresight, adaptability, and empowerment necessary to navigate change effectively (Udoboho & Mohamad, 2024).

Effective leadership is foundational to strategic management, as it shapes vision, drives change, and aligns organizational efforts. Contemporary scholarship emphasizes transformational leadership as a key driver of strategic success. According to Madi Odeh et al. (2023), transformational leaders inspire commitment, foster innovation, and build organizational cultures that support long-term strategic goals. These leaders are especially effective in turbulent environments, where adaptability and engagement are crucial. Leadership effectiveness also depends on the alignment between leadership style and organizational context. Research by Yukl and Gardner (2020) indicates that flexible leaders who adapt their style based on situational demands outperform those with rigid approaches. This contingency perspective reinforces the importance of environmental scanning and self-awareness among strategic leaders.

Adaptability in leadership is closely tied to organizational learning. Kools and George (2020) argues that strategic planning can only lead to meaningful organizational and societal impact when



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it is supported by continuous learning within the organization. Gordon et al. (2020) reinforce this view by emphasizing the role of foresight tools in enhancing innovation and strengthening the future orientation of organizational strategy. Camuffo et al. (2024) proposes engaging in learning experiments that test for uncertain theories to derive deeper insights and improve decision quality. These insights collectively redefine strategic leadership as a dynamic process engrained in continual learning, experimental thinking, and a proactive approach to future challenges. It is through this integration of learning, innovation, and foresight that leaders are best positioned to navigate complexity and achieve sustained organizational success.

Organizational effectiveness is further enhanced by strategic alignment, wherein goals, resources, and capabilities are coordinated to support overarching objectives. Tripathi and Roy (2017) highlight the importance of performance metrics and feedback systems in maintaining alignment and promoting continuous improvement. Balanced scorecards and strategy maps are commonly used tools that link strategic objectives to operational activities, providing a clear line of sight from vision to execution (Tripathi & Roy, 2017). In addition to individual traits, strategic leadership involves shaping organizational structures and processes. Leaders who decentralize decision-making and encourage cross-functional collaboration foster responsiveness and innovation. Such structural alignment enhances the organization's ability to execute strategy effectively, particularly in complex global environments.

STRATEGIC INNOVATION AND FORESIGHT IN STRATEGIC PLANNING

In a rapidly changing business environment, strategic innovation and foresight have emerged as essential components of long-term organizational planning. Effective strategic management needs to anticipate future challenges and positions the organization for sustained success. Central to this anticipatory stance is the practice of strategic foresight, which employs future-thinking tools to help organizations chart their desired trajectories (Gordon et al., 2020). Gordon et al. (2020) describe foresight as a vehicle through which organizations define success on their own terms and proactively shape their direction for the future. Tools such as fuzzy net present value enhance the quality of strategic decisions by quantifying the relevance and interdependence of various options that reduce uncertainty and improve clarity in planning (Abedian & Hejazi, 2025). Leadership behavior plays a vital role in how organizations leverage foresight and innovation. According to Chishamba (2024), strategic leaders differ in their approaches, with some leaders demonstrating tendencies that favor innovation and calculated risk-taking, while others adopt strategies aimed at maximizing efficiency and minimizing disruption. These different behaviors influence the trajectory and outcomes of strategic initiatives. Showing that the effectiveness of strategic planning depends not only on analytical tools but also on adaptive leadership that can translate foresight into meaningful action.

Strategic models that integrate diverse theoretical approaches provide a foundation for these leadership behaviors. Udoboho and Mohamad (2024) present a comprehensive framework

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combining agency theory, resource-based views, and contingency models to guide strategy development, implementation, and performance evaluation. Camuffo et al. (2024) also advocate for theory integration, noting that selecting and refining strategic theories through experimentation fosters learning, innovation, and long-term resilience. Chishamba (2024) reinforces this holistic orientation by conceptualizing strategic leadership as the convergence of managerial control and visionary foresight that supports operational consistency and future readiness. These insights highlight that innovation and foresight are not isolated capabilities but interdependent processes essential to modern strategic management. The integration of diverse strategic models equips leaders to navigate complexity with greater clarity, aligning foresight and innovation as core drivers of enduring organizational success.

Innovation and foresight are increasingly vital for strategic management in rapidly evolving markets. Organizations must not only respond to current trends but also anticipate future disruptions. Strategic foresight, involving scenario planning and trend analysis, enables proactive strategy formulation. Rohrbeck and Kum (2018) demonstrate that companies employing foresight practices are more resilient and better positioned for long-term success. Innovation is also closely linked to organizational learning and culture. A study by Crossan et al. (1999) finds that learning organizations that promote knowledge sharing and continuous improvement are more innovative and better equipped to adapt to change. Strategic management must therefore cultivate environments that encourage experimentation and tolerate failure as part of the innovation process. Technological innovation, including digital transformation, is a major focus in recent literature. Digital technologies not only create new business models but also enable real-time strategic adjustments. According to Bharadwaj et al. (2013), successful digital transformation requires alignment between digital strategy and organizational capabilities. This involves rethinking processes, structures, and even core value propositions to fully leverage technological potential.

DISCUSSION

This literature review highlights the growing complexity of strategic management and emphasizes the interconnected roles of decision-making, leadership, innovation, and foresight in driving organizational success. Modern strategic management increasingly moves beyond traditional models by integrating analytical tools, intuitive judgment, and technological innovations to better navigate uncertainty. Strategic decision-making is no longer purely data-driven but instead draws on hybrid approaches that combine tools such as SWOT analysis, fuzzy logic, and game theory with human intuition and cognitive processing (Abedian & Hejazi, 2025; Camuffo et al., 2024). This evolution supports more agile responses to dynamic environments, allowing leaders to make resilient and forward-thinking decisions.

Leadership plays a pivotal role in shaping and executing strategy. Research underscores the importance of transformational leadership, which inspires commitment, fosters adaptability, and encourages innovation, which are all essential attributes in turbulent environments (Madi Odeh et



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al., 2023). The effectiveness of strategic leadership is closely tied to contextual awareness and dynamic capabilities, as emphasized by upper echelons theory, which links personal characteristics of leaders to strategic outcomes (Chishamba, 2024). Strategic leaders are not only visionaries but also facilitators of organizational learning, enabling continuous adaptation through feedback mechanisms and experimentation (Kools & George, 2020; Camuffo et al., 2024). This approach aligns with the concept of the learning organization, which emphasizes sustained innovation through shared knowledge and iterative improvement.

Furthermore, the integration of foresight into strategic planning has become increasingly important as organizations face rapid technological and societal shifts. Strategic foresight, through tools such as scenario planning and future modeling, allows leaders to proactively shape long-term trajectories rather than react to emerging threats (Gordon et al., 2020). When combined with innovation, foresight enhances organizational agility and builds resilience. Leadership behavior directly influences the effectiveness of these processes, as leaders who embrace change and calculated risk-taking are better positioned to implement innovative strategies (Chishamba, 2024). The use of integrative theoretical frameworks that combine elements such as agency theory, contingency models, and resource-based views provides further structure for strategic innovation and execution (Udoboho & Mohamad, 2024).

Despite these strengths, the current literature reveals certain limitations. Many strategic models are conceptual in nature and lack practical guidance for diverse organizational or cultural settings. Additionally, while digital transformation is acknowledged as a major driver of change, its direct application within strategic planning remains underexplored. There is a growing need to understand how technologies such as artificial intelligence and real-time analytics can be incorporated into decision-making and strategic implementation (Bharadwaj et al., 2013). Moreover, fostering an organizational culture that supports innovation and tolerates failure remains a critical challenge.

Future research should focus on enhancing the practical relevance of strategic frameworks by developing industry and culture-specific models. Incorporating technological foresight into mainstream strategic thinking is essential, as digital transformation continues to redefine business operations and value creation. Encouraging experiential learning through the use of real-time feedback loops and scenario experimentation can further strengthen strategic responsiveness. Finally, bridging the gap between theory and practice by applying academic models to real-world case studies will help validate and refine strategic approaches (Camuffo et al., 2024; Gordon et al., 2020).

The findings suggest a pressing need to rethink traditional strategic management paradigms. From a theoretical perspective, integrating behavioral strategy, foresight science, and leadership theory offers a richer, more nuanced understanding of how organizations can achieve sustainable competitive advantage. Practically, organizations must move beyond static, predictive planning



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tools to embrace continuous learning, experimentation, and digital adaptation as foundational elements of strategic thinking. Aligning leadership development with these dynamic strategic processes will better equip firms to innovate, adapt, and thrive in turbulent environments.

CONCLUSION

This research examined the evolving field of strategic management, focusing on how organizations formulate, implement, and evaluate strategies to achieve long-term success. It highlighted three major themes: strategic decision-making, strategic leadership and organizational effectiveness, and strategic innovation and foresight. The study emphasized the shift from traditional, purely analytical models toward hybrid approaches that integrate human intuition, technological advancements, and adaptive leadership. The role of transformational leadership in fostering innovation, adaptability, and organizational learning was shown to be critical for sustaining competitive advantage. Additionally, the research underscored the increasing importance of strategic foresight and innovation in navigating future uncertainties and technological change. While current literature offers valuable theoretical insights, gaps remain in practical applications, especially regarding digital transformation and cultural context. Overall, the study calls for continuous learning, experimentation, and integration of diverse frameworks to better prepare organizations for dynamic and complex environments

RECOMMENDATIONS

While the current literature offers important insights into the intersection of strategic decisionmaking, leadership, and innovation, there remain clear opportunities to deepen both academic understanding and practical application. Future research should focus on integrating emerging technologies, such as artificial intelligence and big data, with strategic management frameworks to better address rapidly changing environments. Exploring diverse organizational and cultural contexts will help tailor strategies to a wider range of real-world settings. Emphasizing case studies and applied research can bridge the gap between theory and practice, enhancing relevance for practitioners. Advancing strategic management will require a multidisciplinary approach that combines technological innovation, contextual awareness, and actionable insights to support organizations in achieving sustainable success. Vol. 10, Issue No. 8, pp. 20 - 29, 2025



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