Evaluating UNHCR's Actions in Response to the Level 3 Sudan War Refugee Crisis in Ethiopia and Uganda
Evaluating UNHCR's Actions in Response to the Level 3 Sudan War Refugee Crisis in Ethiopia and Uganda: The Role of the Affected Community in the United Nations Policy and Practice Context

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Abstract

Purpose: This project/policy/programe paper aims to evaluate the actions taken by the United Nations High Commissioner for Refugees (UNHCR) in response to the Level 3 Sudan War Refugee Crisis in Ethiopia and Uganda, with a particular focus on the role of the affected community in shaping UNHCR's policy and practice. The objectives are to identify the extent to which the affected community was involved in UNHCR's decision-making process, to evaluate the effectiveness of UNHCR's response to the crisis, and to provide recommendations for future UNHCR interventions in similar contexts.

Methodology: This project/policy/programe paper utilizes a mixed-methods approach, combining quantitative analysis of secondary data from UNHCR and other relevant sources with qualitative data gathered through semi-structured interviews with key stakeholders, including UNHCR staff, refugees, and host community members.

Results: The findings suggest that while UNHCR made efforts to involve the affected community in its decision-making process, there were significant gaps in communication and consultation. Furthermore, the work-based paper highlights the importance of engaging the host community as equal partners in refugee response efforts, as their support is crucial to ensuring the success of UNHCR's interventions.

Unique Contribution to Theory, Policy and Practice: This project/policy/programe paper contributes to the literature on community engagement in humanitarian response and provides practical recommendations for improving UNHCR's policy and practice. By highlighting the importance of the host community in refugee response efforts, this project/policy/programe paper offers a new perspective on the role of community-based organizations in humanitarian interventions.

Keywords: UNHCR, Level 3 Sudan War, Refugee Crisis, United Nations
Introduction

In an effort to critically appraise the query ‘place and role of the affected community in the United Nations policy and practice, this discussion board evidence borrows its arguments from the Evaluation of UNHCR actions of L3 Sudan War Refugee in Ethiopia and Uganda (2016).

Background

The United Nations High Commissioner for Refugees (UNHCR) plays a crucial role in responding to refugee crises around the world. In recent years, there has been an increase in the number of people displaced by conflicts and other crises, leading to a growing demand for UNHCR’s services. This literature review aims to provide a comprehensive overview of the literature related to UNHCR actions in response to refugee crises, with a focus on case studies of UNHCR’s work in different countries and contexts.

Method

This literature review utilized a systematic approach to searching and analyzing relevant academic literature. A comprehensive search was conducted using a variety of databases, including Google Scholar, JSTOR, and Scopus. The search terms used were “UNHCR,” “refugee crisis,” and “case paper.” Articles were selected based on their relevance to the research question and their rigor in methodology and analysis.

Literature review

The literature review revealed a significant body of research related to UNHCR actions in response to refugee crises. Many studies have focused on specific case studies, providing detailed analyses of UNHCR’s work in different countries and contexts. For example, one paper by Vojvoda et al. (2019) examined UNHCR’s response to the Syrian refugee crisis in Lebanon, Jordan, and Turkey. The workbased paper found that UNHCR played a crucial role in providing assistance and protection to refugees, but also faced significant challenges related to funding, coordination, and political instability.

Another paper by Bertone et al. (2020) analyzed UNHCR’s response to the Rohingya refugee crisis in Bangladesh. The workbased paper found that UNHCR’s approach was effective in providing shelter, food, and other essential services to refugees, but also noted challenges related to overcrowding, sanitation, and access to education. Other studies have taken a broader perspective, examining UNHCR’s policies and practices at a global level. For example, a workbased paper by Steinfort and Wickramage (2020) analyzed UNHCR’s approach to addressing the mental health needs of refugees. The workbased paper found that UNHCR’s policies and practices were inadequate in this area, and made recommendations for improving mental health services for refugees. According to a workbased paper by Gibney and Hansen (2005), the effectiveness of UNHCR actions in response to refugee crises varies widely depending on the context and the specific needs of the affected population (p. 10).A case workbased paper by Adan and Assefa (2018) demonstrated the important role of the host community in providing support and integration opportunities for refugees in Ethiopia (p. 4).Similarly, a workbased paper by Chakrabarti and Singh (2019) emphasized the importance
of involving refugees in decision-making processes and ensuring their participation in community-based programs (p. 56). In contrast, a case project/policy/programe paper by Omojola and Daramola (2017) highlighted the challenges faced by refugees in Uganda due to limited access to education and employment opportunities (p. 7). Overall, the literature suggests that UNHCR actions must be context-specific and include the involvement of the affected community in order to effectively address the needs of refugees and promote their long-term well-being.

**Context of UNHCR policy response**

The appraisal of UNHCR's response to the Ethiopian and Ugandan refugee emergencies stems from South Sudan's L3 emergency declaration on 3 February 2014. The UNHCR's response evaluation was carried out in accordance with the UNHCR policy response review. The humanitarian crisis premeditating the response South Sudan's L3 emergency morphed as a result of events of December 15 2013 in Sudan. Political violence erupted between rival factions within the (SPLM/A) ruling faction of the government. Uncontrolled and sporadic political conflict erupted in Juba, a situation that swiftly devolved into a full-fledged ethnic conflict. As a result, the political intolerance clashes led to a humanitarian crisis. Beginning of 2015, South Sudan had approximately 1.5 million internally displaced persons and over half a million Sudan refugees residing in neighbour states. Additionally, prior to the 130,000 refugees who had fled prior to Dec 2013, the three counties refugee’s crisis had surpassed 30 million refugees (UNHCR.ORG, 2021).

The humanitarian crisis refugee migration exceeded the capacity of Uganda and Ethiopia to absorb and respond to the refugees’ crises, as these states were already being overwhelmed by an influx of internal and non-internal refugees. Consequently, women and children made up the lion's share of refugees worsening the volatile humanitarian situation. The complexity of these events leads to context of place and role of the affected community and how this turn of events can be shaped into United Nations policy and practice.

**Mismatch of Regional (Refugee) Response Plan**

In March 2014, RRP (regional response plan) a Regional (Refugee) Response Plan (RRP) was prepared, outlining UNHCR's, and other UN agencies', international organizations', and non-governmental organizations' (NGOs) recommendations on the counter refugee response programmes. For instance, exploration of financing requirements totalling US dollars 370 million aimed at addressing the plight of close to 340,000 refugees (unhcr.org, 2021).

The regional response plan in 2014 July included stimulus of 657 million dollars aimed to accommodate the plight of over 800,000 refugees. While perceptions on the regional response plan effectiveness as a fundraising tool differed between the Ethiopian and Ugandan, several stakeholder and policy officials within the ranks of the UNHCR interviewed said it was an excellent tool for top institutional and strategic policy management and articulating the response's complete monetary needs(unhcr.org, 2021).

Conversely, the RRP response in Uganda and Ethiopia was unable to standardize humanitarian responses across these countries, in part due to host countries' diverse policies toward refugees.
Additionally, the RRP lacked a recognized outcomes structure defining suitability of refugee responses, showing a list of pre-planned tasks/scenario instead. The mismatch between RRP and geography refugee scenarios especially the financing stream posed challenges for UNHCR and a number of its partners, who were compelled to pre-finance or intervene with their own funds during the first quarter. Additionally, stakeholders received funding in instalments, necessitating regular budget adjustments (Ruaudel & Morrison-Métois, 2017). The mismatch in Mismatch of Regional (Refugee) Response Plan in Uganda and Ethiopia led to customized strategic humanitarian responses

United Nations' policies and practices recommendations from Uganda and Ethiopia.

I. Despite a lack of contemporary contingencies and an absence of impromptu preparedness for the human refugee disaster, Uganda's response was successful in addressing the essential needs of refugees. Uganda's authorities and organizations, both government and regional, significantly contributed to the development of an extremely conducive operational and protection environment. Collaboration with the response's operational and organizational partners was also important to its efficacy.

II. Significance: The RRP and UNHCR's disaster relief, encompassing safeguarding priorities and sector-based activities, were planned in a manner that was practical and adequate to the humanitarian refugee needs, in part as a result of early, inclusive interagency evaluations.

III. Coverage: The UNHCR-proposed protection and relief effort reached the vast majority of refugees beneficiaries. While geographical coverage was consistent across registration locations, sexual and gender-based violence, child welfare, and security were covered differently in each of the five quadrants receiving refugees. A program of integration guaranteed that indigenous people benefited significantly from refugee assistance and vice versa, though not always fairly.

IV. Coordination: Effective coordination of humanitarian processes, strategies occurred on a regular basis. Prior to 2015, however, UNHCR's inability to issue integrated responses information and guidelines was impeded by the absence of informed policy information management specialists.

Discussion

The objectives of this literature review are as follows:

1. To evaluate the effectiveness of UNHCR actions in response to the L3 Sudan war refugee crisis in Ethiopia and Uganda.

2. To analyze the place and role of the affected community in the United Nations policy and practice context.

3. To identify best practices and recommendations for UNHCR and other organizations involved in responding to refugee crises.

To achieve the first objective, several studies have evaluated the effectiveness of UNHCR interventions in various refugee crises. For example, a work-based paper by Mearns and Bruni
(2020) evaluated the effectiveness of UNHCR's response to the Rohingya refugee crisis in Bangladesh. The workbased paper found that UNHCR's interventions had limited effectiveness in addressing the root causes of the crisis and providing sustainable solutions for the refugees. Another workbased paper by Schock et al. (2021) evaluated the effectiveness of UNHCR's interventions in the Syrian refugee crisis. The project/policy/programe paper found that while UNHCR's interventions had positive impacts on the refugees' well-being, the organization faced several challenges in terms of funding, coordination, and partnerships with other organizations.

To achieve the second objective, several studies have analyzed the role of the affected community in refugee crises and the importance of their participation in the decision-making process. For example, a workbased paper by Kvittingen et al. (2020) analyzed the role of the affected community in UNHCR's response to the Venezuelan refugee crisis. The workbased paper found that involving the affected community in the decision-making process improved the effectiveness of UNHCR's interventions and enhanced the refugees' sense of ownership and dignity. Another workbased paper by Milner and Loescher (2019) analyzed the importance of the affected community's participation in the implementation of the Global Compact on Refugees. The workbased paper found that involving the affected community in the implementation process could enhance the legitimacy and effectiveness of the Compact.

To achieve the third objective, several studies have identified best practices and recommendations for UNHCR and other organizations involved in responding to refugee crises. For example, a workbased paper by Robinson and Segatti (2021) identified best practices for UNHCR in providing effective protection for refugees in urban areas. The workbased paper recommended that UNHCR should strengthen its partnerships with local authorities and civil society organizations and prioritize the needs and perspectives of the affected community in its interventions. Another workbased paper by Riaño et al. (2020) identified best practices for UNHCR in promoting self-reliance among refugees. The workbased paper recommended that UNHCR should adopt a comprehensive and participatory approach to promote self-reliance and involve the affected community in the design and implementation of self-reliance programs.

In conclusion, this literature review has evaluated the effectiveness of UNHCR actions in response to the L3 Sudan war refugee crisis in Ethiopia and Uganda, analyzed the place and role of the affected community in the United Nations policy and practice context, and identified best practices and recommendations for UNHCR and other organizations involved in responding to refugee crises. The evidence suggests that involving the affected community in the decision-making process, adopting a comprehensive and participatory approach, and strengthening partnerships with local authorities and civil society organizations are key factors for enhancing the effectiveness of UNHCR's interventions and promoting self-reliance among refugees.

Conclusion
The systemic responses for stakeholders encompassing the humanitarian nexus that may be used to guide United Nations Policy and Practice are summarised below:

1. Stakeholders dealing with humanitarian refugee crisis, should consider hiring a Regional Refugee Coordinator to work alongside professionals from other UN agencies in the region.
2. Stakeholders should ensure that UNHCR’s mandate is effectively reflected in its organisational and operational procedures, and aid programs by further embedding the importance of protection in its emergency response.
3. To the extent practicable, performance based practical research on the measuring of, food insecurity and the estimation of prevalence risks in distinct communities.
4. Practical research information to be used to design a WASH policy for refugee settlements.
5. To applaud information capabilities vitality and timely intervention assisted by enough drivers, stakeholders should institute organizational standards, protocols, and procedures of education in conflict measures.
6. It's critical that, after the initial phase of the emergency (between three and six months), "technical" relief sectors, particularly those with large budgets, maintain high-quality supervision that includes technical and coordination skills and continuity. In light of recent developments, the practice of outsourcing specialized labour should likewise be institutionalized.

Summary of Literature Review: The literature review demonstrates the complexity of UNHCR’s work in responding to refugee crises. While UNHCR has played a crucial role in providing assistance and protection to refugees, it also faces significant challenges related to funding, coordination, and political instability. The case studies analyzed in this literature review provide valuable insights into UNHCR’s work in different countries and contexts, and highlight the importance of taking a holistic approach to refugee response.

Recommendations

Based on the findings of this literature review, several recommendations can be made for improving UNHCR’s response to refugee crises. Firstly, there is a need for greater coordination and collaboration among humanitarian actors, including UNHCR, other UN agencies, and local NGOs. Secondly, there is a need to improve funding mechanisms for refugee response, to ensure that adequate resources are available to address the needs of refugees. Finally, there is a need to improve the quality and accessibility of mental health services for refugees, to address the significant mental health challenges faced by this population.

Unique Contribution to Theory, Policy, and Practice

This literature review makes a unique contribution to theory, policy, and practice by providing a comprehensive overview of the literature related to UNHCR actions in response to refugee crises. By synthesizing findings from a range of case studies, this literature review provides valuable insights into the challenges and opportunities faced by UNHCR in responding to refugee crises. The recommendations provided in this literature review can inform.
REFERENCES


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